Service Bulletin

Mazda North American Operations
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MAZDA

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Subject: INTERMITTENT NO CRANK, NO START WITH NO DTC OR PATS INDICATOR FLASHING	**Bulletin No:** 01-026/13
	Last Issued: 10/24/2013

BULLETIN NOTE

- This bulletin supersedes the previous bulletin 01-016/11, issued on 04/11/11. The APPLICABLE MODEL(S)/ VINS and REPAIR PROCEDURE have been revised.
- Changes are noted below in Red beside the change bar.

APPLICABLE MODEL(S)/VINS

2010-2011 Tribute 2.5L

DESCRIPTION

Some vehicles may exhibit an intermittent no crank, no start condition with no diagnostic trouble codes (DTC) or passive anti-theft system (PATS) indicator flashing.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.

2. Remove the starter motor. Refer to MS3 online or Workshop Manual (section 01-19 STARTER MOTOR REMOVAL/INSTALLATION - 2.5L).

3. Using a M10 x 1.5-6H tap, clean the threads of both upper and lower starter motor bolt holes in the engine block to remove any excessive material. When complete, clean out the block holes using shop air.

4. Clean the threads of both starter bolts.

5. Reinstall the original starter motor. Refer to MS3 online or Workshop Manual (section 01-19 STARTER MOTOR REMOVAL/INSTALLATION - 2.5L).

   NOTE: The ground wire that attaches to the starter motor upper stud bolt must be clean and tight.

6. Verify repair.

WARRANTY INFORMATION

NOTE:
- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	01
Damage Code	93
Part Number Main Cause	9XG0-20-017L
Quantity	0
Operation Number / Labor Hours:	YY716XRX / 0.8 Hrs.