# Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

SQUEAK OR KNOCK NOISE FROM REAR STABILIZER

Last Issued: 09/05/2013

### **APPLICABLE MODEL(S)/VINS**

2010-2013 Mazda3 (including Mazdaspeed3)

#### DESCRIPTION

Some vehicles may exhibit a squeaking or knocking noise from the rear of the vehicle when passing over a bump. This is caused by dust entering between the rear stabilizer bushing and stabilizer bar, which wears down the bushing. To correct the problem, the rear stabilizer bar is replaced with a modified one (with a set of stabilizer bushings and brackets).

Customers having this concern should have their vehicle repaired using the following repair procedure.

#### REPAIR PROCEDURE

1. Verify customer concern.

**NOTE:** To pinpoint the source of the noise, use a noise detection tool such as "Chassis Ear." Alternatively, drive over a bump with the rear stabilizer control links (L and R) disconnected. If the noise is gone, the causal part is the trear stabilizer bushings.

- 2. Replace the rear stabilizer bar, bushings, and brackets. Refer to MS3 online instructions or Workshop Manual section 02-14 REAR STABILIZER REMOVAL/INSTALLATION.
- 3. Verify repair.

# PART(S) INFORMATION

Part Number	Description	Qty.
B3Y0-28-10X	Rear Stabilizer Assembly	1

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## **WARRANTY INFORMATION**

#### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	А
Symptom Code	82
Damage Code	9D
Part Number Main Cause	B3Y0-28-10X
Quantity	1
Operation Number / Labor Hours:	XXH92XRX / 0.4 Hrs.