RECREATIONAL VEHICLE SERVICE CAMPAIGN

December 2, 2013

SERVICE ADVISORY 13-198
«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»

Dear «Dealer_name»,

Reason for this campaign

This campaign is to install an additional brace on the folding dinette chairs. It has been determined that the additional brace is needed to properly support the chair when it is in use. Using the chair without installing the brace may cause the chair to become unstable.

The campaign population includes:

2014 Montana Fifth Wheels in the Serial Number Range E4700323 – E4700949

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require preventative action. Included with this letter are the required number of braces for the vehicles we show as stock units for your dealership. **Important:** Please complete the service campaign on these units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN_1» «VIN_2» «VIN_3» «VIN_4» «VIN_5» «VIN_6» «VIN_7»

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record service campaign completions and provide dealer payments. Attached is a copy of Service Advisory #13-198, which details how to remedy the situation and the proper reimbursement procedures. For retail sold units, parts and instructions will be sent to the registered address on file.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: **(866) 273-1450**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

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