

SERVICE ADVISORY # 13-198

Montana Folding Chair

It has been determined the folding chair may need additional support. Using the chair without installing the brace may cause the chair to become unstable. This advisory explains how to install the additional support brace.

Models Included: 2014 Montana Fifth Wheels

Serial Number Ranges: 2014 Montana E4700323 – E4700949

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

Parts Required: (2) per VIN (1) per chair - KRV # 398104 Chair - Stringer w/Screws

Tools Required: - #2 Square Bit - Screw Gun

ONE: PREPARE UNIT

Step 1 Locate the two folding chairs under the bed and remove them from the unit. With the 3750FL and 3850FL extend the bedroom slideout to gain access to the bed storage.

TWO: REPAIR INSTRUCTIONS

Step 1 Orient the chair with the back facing you as shown in fig 1. Insert the supplied stringer between the front legs of the chair frame against the existing support.

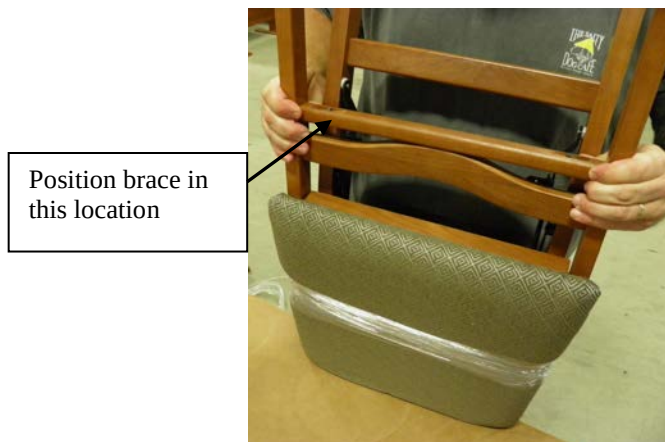


Fig. 1

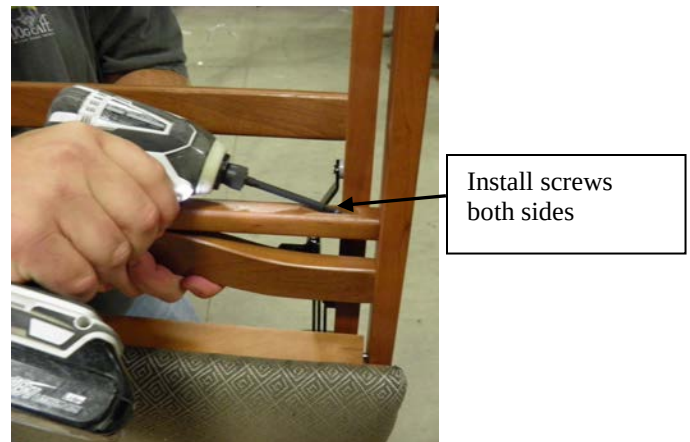


Fig. 2

Step 2 Screw the stringer into the chair legs. See fig 2.

THREE: WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7119842K** with **Service Advisory # 13-198** noted in the customer complaint section. The amount of time authorized for repair is 0.3 hour per VIN (includes 2 chairs).

PARTS DISPOSITION - No part return.

Please call Keystone RV Customer Service at **(866) 273-1450** if you have any questions.