



GROUP
Body

MODEL
Soul (AM) 2011MY

NUMBER
096

DATE
June 2013

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: HORN ASSEMBLY INSPECTION AND UPGRADE PROCEDURE (SA144)

This bulletin provides the procedure to inspect and, if necessary, replace the horn assembly on some Soul (AM) vehicles, produced from September 1, 2010 to November 30, 2010. Perform the inspection procedure to determine if the horn sound is distorted or irregular and replace per the Service Procedure, if necessary. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



*NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA144.

File Under: <Body>

Circulate To: General Manager Service Manager Parts Manager
 Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

SUBJECT:

**SERVICE ACTION: HORN ASSEMBLY INSPECTION
AND UPGRADE PROCEDURE (SA144)**

Inspection Procedure:

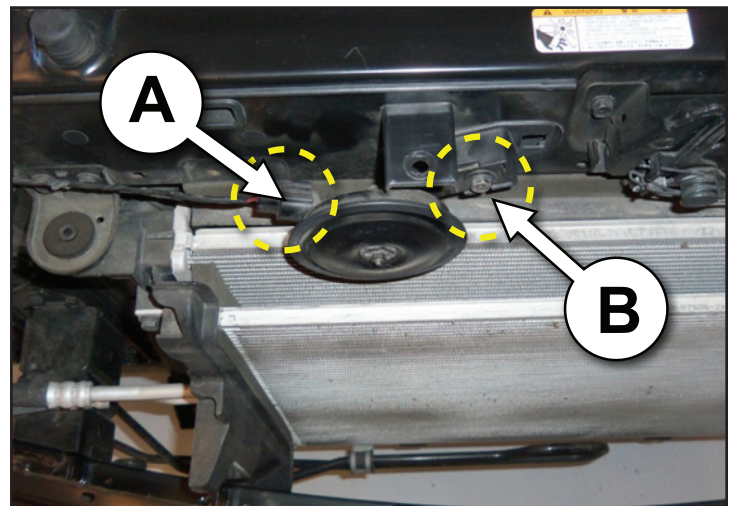
1. Operate the horn and check for irregular or distorted sound quality. If horn operates correctly, no further steps are required.
2. If horn exhibits poor or irregular sound, proceed to the Service Procedure.

***NOTICE**

Do NOT replace horn unless sound was evaluated and deemed distorted or irregular. Parts replacement in conjunction with this TSB may be subject to mandatory parts return and returned parts will be tested by KMA. Parts replaced unnecessarily will be subject to chargeback.

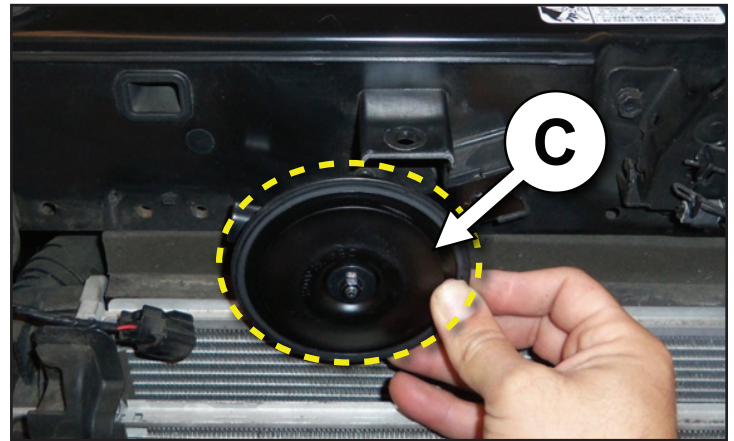
Service Procedure:

1. Open the hood.
2. Remove the front fascia by referring to the Service Information on KGIS.
3. Locate the horn and remove the harness connector (A) and the bolt (B) securing the horn bracket to the vehicle.



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- 4. Install the replacement horn assembly (C).



- 5. Check for proper horn operation prior to reinstalling the front fascia.
- 6. Assembly is in the reverse order of removal.

AFFECTED VEHICLE PRODUCTION RANGE:

Model	Production Date Range
Soul (AM)	September 1, 2010 to November 30, 2010

REQUIRED PART:

Part Name	Part Number	Qty
Horn Assy-Low Pitch	96610 2K100QQK	1

SERVICE ACTION WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Related Parts	Qty.
V	96610 2K100	0	N64	C40	(SA144) Horn Inspection	130040R0	0.1 M/H	N/A	0
V	96610 2K100	0	N64	C40	(SA144) Horn Insp. & Replace	130040R1	0.3 M/H	96610 2K100QQK	1

Note: Only one Labor Op can be claimed.

***NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA144 when accessing the WebDCS system.