



Mack Trucks, Inc.
Greensboro, NC USA

This document replaces
PV729-FSB364-031 (USA 52159) dated 01.2012

Date	Group	No.	Release	Page
2.2013	364	031	1	1(2)

Trip Reset Error, Vehicle Electronic Control
Unit (VECU), Reprogramming
CHU, CXU, GU, TD

FSB 364-031, Trip Reset Error, Vehicle Electronic Control Unit (VECU), Reprogramming

(February 2013)

Vehicles built between August 15, 2011 and February 17, 2013, may experience a communication error message in the driver information display (DID) when the driver resets trip information. The error message is a confirmation message from the VECU to instrument cluster that the trip data reset hasn't completed, however the data was reset in each ECU. If this issue occurs; follow the procedure below to resolve the complaint.

Repair Procedure

Note: Always ensure that the most recent software version for the Tech Tool is installed on your PC.

- 1 Reprogram the VECU (MID 144) to the latest software.

You must read and understand the precautions and guidelines in Service Information, group 30, "General Safety Practices, Electric" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

Note: If you lose power or your network connection during programming you will need to start programming over from the beginning.

Reimbursement

This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process.	
Claim Type (used only when uploading from the Dealer Bus. Sys.)	W
Labor Code	
Primary Labor Code	2301V-01-80 – 0.5 hrs. Time allowed to reprogram the VECU on CHU, CXU, GU and TD model chassis.
Causal Part	21083383

Mack Trucks, Inc. engages in a continuous program of testing and evaluating to provide the best possible product. Mack Trucks, Inc., however, is not committed to, or liable for updating existing chassis.