

The left front door3.MOV

Reference	SSM68257
Models	XF / X250 XJ / X351
Title	XF & XJ window operation squeak / squeal
Category	Body
Last modified	13-Sep-2013 00:00:00
Symptom	102000 Window/Glass
Content	<p><u>Issue:</u> XF &amp; XJ window operation squeak / squeal (high pitch noise)</p> <p><u>Cause:</u> Under investigation</p> <p><u>Action:</u> This SSM is only applicable to vehicles having had JTB00294 XF &amp; JTB00271 XJ carried out and the noise has returned or stayed the same, and or are post the assured VIN declared on the relevant bulletin.</p> <p>Should an XF or XJ exhibit a squeak / squeal noise during operation, please submit a video, with sound file, on an ePQR, together with other relevant information, such as when during opening or closing the noise occurs exactly, as well as weather conditions, temperature, humidity level e.t.c</p> <p>Please retain the part for return request in line with normal warranty procedures.</p> <p>A sample of the concern noise is attached for reference.</p> <p>Your assistance with supplying this information back to Jaguar via EPQR is appreciated and will help Engineering provide a solution. Jaguar appreciates your support.</p>