

TECHNICAL BULLETIN
 JTB00303NAS1
 03 JUL 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 413-01

Rhythmic 'Blip' Noise From Front Door Speakers

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2010-2012

VIN: V00047-V39298

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A rhythmic 'blip' noise may be heard from the front door mid-range speakers. The noise may occur after the vehicle has been shut down for a number of minutes and is then woken up upon entry to the vehicle.

Cause: Under certain conditions the Instrument Cluster (IC) may momentarily reset. The reset induces a ring break, which is identified as a rhythmic speaker 'blip' noise when the vehicle is woken up.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:

C2D25223 Instrument cluster Quantity: 1

TOOLS:

 **NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

IDS with latest IDS-DVD and Calibration File; first available on DVD134.01 v.133
 Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Fit New Instrument Cluster	88.30.20	0.20	42	C2D23729
Configure New Instrument Cluster	86.99.25	0.30	42	C2D23729

 **NOTE: Normal Warranty policies and procedures apply.**

SERVICE INSTRUCTION:

NOTE: The following Instrument Cluster (IC) replacement procedure must be initiated with the old IC fitted to the vehicle. Validate the accurate, current mileage has been recorded on the repair order. Make sure a new IC is present before completing this procedure.

1.  **CAUTION:** A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.



NOTE: IDS must be loaded with DVD134.01 v.133 or later.

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

2.  **NOTE:** Follow all SDD screen instructions; install the new Instrument Cluster (IC) only when advised to by SDD. Refer to TOPIx Workshop Manual section 413-01 for IC replacement instructions.



NOTE: Mileage will automatically be recorded and transferred from the old Instrument Cluster (IC) to the new IC during the SDD replacement procedure.

Connect SDD to the vehicle and begin a new diagnostic session, by reading the VIN for the current vehicle and initiating the data collect sequence.

3. Follow the SDD prompts.



NOTE: At the end of the Instrument Cluster (IC) SDD replacement procedure, make sure the mileage is correct in the new IC.

4. Select 'Service functions' from the Session Type screen.
5. Select 'continue'.
6. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure new module – Instrument cluster control module' option.
7. Follow all on-screen instructions to complete this task.
8. Exit the current session.
9. Disconnect the IDS and the battery power supply from the vehicle.