



*Customer Service Bulletin 2013-0730*

DATE: December 7, 2013  
TO: North American Dealers  
FROM: Kevin Kearns, Customer Support Manager  
SUBJECT: **Flange Yoke Hardware**

Dear E-ONE Dealer,

It has recently come to our attention that certain E-ONE built fire apparatus may have inadvertently been built using incorrect pump yoke flange hardware. In an effort to insure the correct hardware is installed, E-ONE will send you a list of effected units in your area and proper yoke flange hardware to install. The hardware will arrive in kit form for each suspected unit along with work instructions that will explain proper assembly and torque values required during installation.

Attached is the letter that will be sent to customers asking them to contact you to schedule the replacement of the hardware; you may contact them in advance if you wish.

E-ONE warranty will pay a maximum of 1.5 hours per unit to perform this campaign.

If you have any questions please contact Technical Support at 352-861-3612.

SO	Model	Dealer	Customer Name	Address	City	State	Zip	Phone	mailed to customer
137378	ISTS-CYC2	Absolute	Linden	1205 E Elizabeth Ave	Linden	NJ	07036	908-398-3800	9-Dec
137649	PSRS-TYPH	Advantech	South Baldwin	5311 Mcannulty Road	Pittsburgh	PA	15236	412-812-0016	12-Dec
137676	PSTT-TYPH	Advantech	Harpersfield	5516 Cork Cold Springs Rd	Geneva	OH	44041	440-466-1064	12-Dec
137915	PSEM-TYPH E-Max	Advantech	Brockway	751 Taylor Way	Brockway	PA	15984	814-771-0615	12-Dec
137944	PSRS-TYPH	Advantech	Bay Village	28100 Wolf Rd	Bay Village	OH	44140	440-871-1214	12-Dec
136565	PSTS-COMM	E-ONE	E-ONE, Inc. (Stock Unit)	H&E		CO			12-Dec
136453	PSTS-TYPH	Fire Service	Columbus (Stock Unit)	1333 Washington	Columbus	IN	47201	812-372-8240	12-Dec
137305	PSTS-TYPH	Fire Service	Homer (Stock Unit)	16050 S Cedar Road	Homer Glen	IL	60441	815-838-5006	12-Dec
137967	PSEM-TYPH E-Max	Fire Service	Dyer	2150 Hart Street	Dyer	IN	46311	219-306-0102	12-Dec
136740	PSRS-TYPH	Greenwood EV	Smithfield	607 Putman Pike	Greenville	RI	02917	401-555-1212	12-Dec
136837	PSTS-TYPH	Greenwood EV	Barnstable	3429 Main Street	Barnstable	MA	02630	508-362-3312	12-Dec
136960	PSTS-CYC2	Greenwood EV	Hull	671 Nantasket Ave	Hull	MA	02045		12-Dec
137104	PSTS-TYPH	Greenwood EV	Middletown	239 Wyatt Rd	Middletown	RI	02842	401-846-7888	12-Dec
137157	PSTS-TYPH	Greenwood EV	Dennis	883 Main Street	Dennis	MA	02670	508-398-2242	12-Dec
137543	ASRM-TYPH-075L	Greenwood EV	Auburn	6 Pingree Hill Rd	Auburn	NH	03032	603-483-8141	12-Dec
137720	PSTT-CYC2	Greenwood EV	Raynham	37 Orchard Street	Raynham	MA	02726		12-Dec
137835	PSLS-TYPH	Greenwood EV	Arlington	112 Mystic Street	Arlington	MA	02474	781-316-3801	12-Dec
137871	PSEM-TYPH E-Max	Greenwood EV	Eastham	RR2-2520 State Hwy 6	Eastham	MA	02642	508-240-5935	12-Dec
137990	PSRS-TYPH	Greenwood EV	Bourne	24 Perry Avenue	Bourne	MA	02532	508-759-4412	12-Dec
137996	TTSS-COMM	Greenwood EV	Northborough	11 Pierce Street	Northborough	MA	01532	508-393-1537	12-Dec
138006	PSLS-TYPH	Greenwood EV	Foxborough	8 Chestnut Street	Foxborough	MA	02035	508-543-3300	12-Dec
136202	PSTS-TYPH	Hall-Mark, TX	Denison	700 W Chestnut Street	Denison	TX	75020	903-464-4427	9-Dec
136452	PSTS-TYPH	Hall-Mark, TX	El Paso (Stock Unit)						9-Dec
137499	TTSS-CYC2	Hamburg, NY	Vernon	RD #9 McMath Road	Meadville	PA	16335	814-337-2050	9-Dec
137558	PSTS-TYPH	Hamburg, NY	E-ONE, Inc. (Stock Unit)			NY			9-Dec
137360	PSTS-TYPH	Hamburg, NY	Minoa	1324 Main St	Minoa	NY	13116	315-952-1008	9-Dec
137937	PSTT-TYPH	Hamburg, NY	McKean	5011 School Street	McKean	PA	16426	814-434-0317	9-Dec
138041	PSTS-TYPH	Hamburg, NY	North Amherst	2200 Tonawanda Creek Road	Amherst	NY	14228	716-691-7131	9-Dec
137572	PSLS-TYPH	Patriot Fire	West Lanham	8501 Good Luck Road	Lanham	MD	20706	202-359-0367	9-Dec
137573	PSLS-TYPH	Patriot Fire	West Lanham	8501 Good Luck Road	Lanham	MD	20706		9-Dec
137909	PSLS-TYPH	Patriot Fire	Silver Hill	3900 Old Silver Hill Road	Suitland	MD	20746	301-502-7906	9-Dec

