

Subject

Market

**Voice Recognition Performance Improvement Tip in Voice Command System**

USA

Service Category

Section

Audio/Visual/Telematics

Navigation/Multi Info Display

Applicability

14MY Corolla, Sequoia, Tundra, 4Runner

**APPLICABLE VEHICLES**

|      |         |      |         |
|------|---------|------|---------|
| 2014 | Tundra  | 2014 | Tacoma  |
| 2014 | 4Runner | 2014 | Sequoia |
| 2014 | Corolla |      |         |

**CONDITION**

Some customers may experience difficulties using the voice command system. The new multimedia systems have new features to improve the voice command experience.

**RECOMMENDATIONS**

With the new multimedia system, you can do the following to help increase voice recognition rate.

1. Check if voice interruption mode\* is ON. If it is ON, please turn it off.  
 \*Voice interruption mode is where you can say a command while voice prompt is speaking. You can say a command when you see an orange speaker circled below. When this feature is turned on, it is easier to pick up external noise because the multimedia system is always ready for a command.



(1) Go to Setting by pressing the wheel button.



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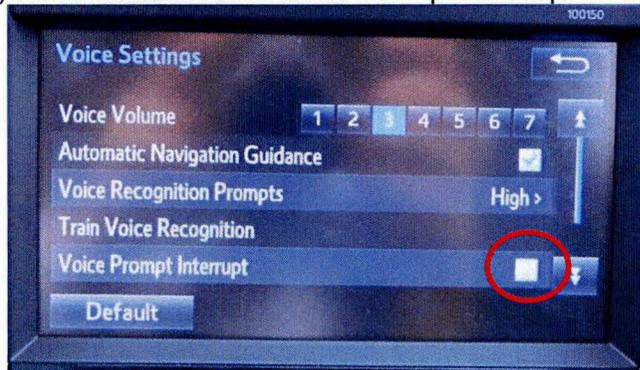
Applicability

## RECOMMENDATIONS

(2) Go to "Voice"



(3) Uncheck button for Voice Prompt Interrupt.



2. Use Train Voice Recognition Feature\*\*

\*\*Train Voice Recognition is a feature where the multimedia system learns the user's accent, which can increase the voice recognition performance of the system.

(1) Go to Setting by pressing the wheel button.



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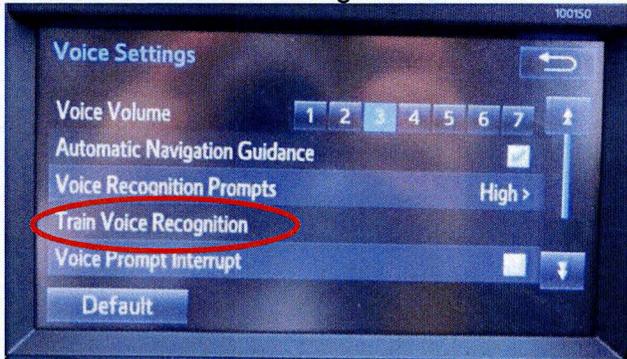
Applicability

## RECOMMENDATIONS

(2) Go to "Voice"



(3) Press "Train Voice Recognition".



(4) The voice command system asks to say 10 phrases to adopt the user's accent.



## LINK REFERENCES

This Tech Tip does not contain any link references

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