

Service Bulletin

PRELIMINARY INFORMATION

Subject: RKE Inoperative Vehicle Does Not Respond To Key Fob Button Presses

Models: 2012 Chevrolet Sonic

This PI was superseded to include repair information and add warranty info section. Please discard PIC5616.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that the key fob does not respond to button presses. This could be the lock, unlock, trunk, panic, or remote start buttons. Once the customer uses the mechanical key to unlock and open the driver's door, functionality for the key fob returns.

Recommendation/Instructions

Dealer to SPS program the BCM with latest calibration to correct this concern.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.