



# Service Bulletin

File in Section: -

Bulletin No.: PIC5317A

Date: April, 2013

## PRELIMINARY INFORMATION

**Subject:** Tapping Noise Heard In Vehicle While Driving

**Models:** 2010 - 2013 Buick LaCrosse

**This PI was superseded to update model years and warranty info, and add a photo. Please discard PIC5317.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A customer might complain of a tapping heard inside the vehicle. They may say this noise sounds like it's coming from the front of the doors, or from "B" pillar if vehicle has a sunroof. This noise will typically get more pronounced the faster you drive, as this issue takes air flow to make it happen. It has been reported that some vehicles "may" have loose wheel well liners in the front fenders. This could cause a tapping/rattle noise the faster you drive.

### Recommendation/Instructions

Lift vehicle and inspect for loose or undersized push pin retainers in both left and right side front fender liners.

Inspect for insulators being securely in place behind front wheel liners and reposition as necessary. Replace push pins as necessary.

The following photo shows the insulator in the correct position:



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### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B0774	Front Wheelhouse Rear Liner Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.