



Service Bulletin

File in Section: -

Bulletin No.: PIC3865B

Date: July, 2013

PRELIMINARY INFORMATION

Subject: Intermittent Poor and/or No Radio Reception FM Stations

Models: 2004 - 2006 Cadillac XLR

This PI was superseded to update recommended field. Please discard PIC3865A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Static may be heard on stations with an otherwise strong signal or unable to stop at specific stations when using the "seek" function. This concern will be noticed when the vehicles ignition is turned on and the FM band is the band displayed on the radio from the previous ignition cycle. When the reception is poor, changing the radio band from FM to AM then back to FM typically corrects this concern.

Recommendation/Instructions

If the reception does not correct itself when changing bands, Strategy Based Diagnostic should be followed.

If the reception does correct itself when changing bands as described above, replace the Radio Antenna Module located on the right side of the deck lid.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.