



Service Bulletin

File in Section: -

Bulletin No.: PI1138

Date: December, 2013

PRELIMINARY INFORMATION

Subject: Rattle/Noise from Front or Rear of Vehicle on Cold Start Up

Models: 2012-2013 Chevrolet Impala
2014 Chevrolet Impala Limited

Condition/Concern

Some customers may comment on a brief rattle or noise heard from the front or the rear of the vehicle on a cold start up.

This may be caused by the "Y" pipe inner and outer components expanding at different rates resulting in the rattle/noise.

Recommendation/Instructions

This is a normal characteristic of the vehicle's exhaust system and no repair(s) should be attempted for this concern.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

For further information, please contact GM Technical Assistance Center (TAC) for assistance.