



Service Bulletin

File in Section: -

Bulletin No.: PI1130

Date: December, 2013

PRELIMINARY INFORMATION

Subject: Radio Favorites Disappear, HD Audio Concerns

Models: 2013 Cadillac ATS, SRX, XTS

Condition/Concern

Some customers may comment that the radio favorites disappear, HD radio audio cutting in and out and/or a loss of HD audio.

Recommendation/Instructions

An updated software calibration has been released to address these conditions.

Update the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time