



# Service Bulletin

File in Section: -

Bulletin No.: PI1120

Date: December, 2013

## PRELIMINARY INFORMATION

**Subject:** Creak or Pop Type Noise Coming from Windshield Area During Cold Ambient Temperatures

**Models:** 2013-2014 Chevrolet Equinox  
2013-2014 GMC Terrain

### Condition/Concern

Some customers may comment on a creak, pop, tick or itch type noise from the windshield area while driving the vehicle when the ambient temperature is below  $-6.5^{\circ}\text{C}$  ( $20^{\circ}\text{F}$ ). Typically the vehicle will need to be driven over road irregularities where the chassis and body components are put in a side to side twist motion such as a driveway entrance.

This condition may be caused by the windshield molding binding with the windshield glass and/or the windshield opening.

### Recommendation/Instructions

Road test the vehicle and verify the condition. If necessary, have a second technician use a stethoscope tool with an open hose end to identify the location of the noise.

If the noise is heard in the area surrounding the windshield, spray GM Super Lube up and under the lip of the outside windshield molding.



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1. Using a plastic trim stick, lift the windshield molding away from the windshield opening exterior surface.



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2. Using the spray nozzle attachment, insert the nozzle in the area between the molding and the body and apply a liberal amount of GM Super Lube, P/N 12346241 (in Canada, use 10953474).



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- Apply the lubricant along the top and both sides of the windshield opening.
3. Wipe off any excess lubricant and road test.

## Parts Information

Part Number	Description	Quantity
12346241 (In Canada, use 10953474 )	GM Super Lube Spray	As Required

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2080128*	Lubricate Windshield Molding To Correct Creak Noise	0.3 hr

\*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.