



Service Bulletin

File in Section: -

Bulletin No.: PI1094

Date: November, 2013

PRELIMINARY INFORMATION

Subject: Rear Hatch Difficult to Close, High Effort to Close Rear Hatch

Models: 2014 Chevrolet Corvette
Condition/Concern

Some customers may comment that the rear hatch is more difficult to close than previous model years.

Recommendation/Instructions

Perform the following steps to verify proper operation of the hatch latching system.

1. With the doors closed, lower the driver and passenger side windows approximately 76 mm (3 in).
 2. Lift up the rear hatch approximately 406 mm (16 in) from the closed position.
 3. Release the hatch and allow to fall shut. Check for proper closure/latching.
 - If the hatch does fully close/latch, please inform the customer that the system is operating as designed.
 - If the hatch does not fully close/latch, check the following:
- ⇒ **Striker Alignment** - Loosen the striker until snug and close the hatch multiple times to let the striker find a free state. Re-tighten the striker.
- ⇒ **Bumper Adjustment** - Check the hatch bumpers for high interference to the gutter area.
- ⇒ **Hatch Fits** - Check the entire hatch panel for gap and flush alignment. Gaps and flushness are to be consistent around the full perimeter.
- ⇒ **Seal Margins** - If the hatch is lower than the fascia at the latch point (rear center edge), then there is a tight seal margin. Add shims underneath the striker to achieve proper fit, thus increasing seal margins. Total shim height is not to exceed 4 mm (0.157 in).

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---------------------|------------------------------------|
| 1414632 | Liftgate Adjustment | Use Published Labor Operation Time |