



# Service Bulletin

File in Section: -

Bulletin No.: PI1093

Date: November, 2013

## PRELIMINARY INFORMATION

**Subject:** Information on Protective Coating Removal – Apply Remover

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500  
Silao Mexico Built, VIN Code 3 (position 1)

This PI pertains to the 2014 MY full size pickups shipped from the Silao Mexico Assembly Plant. Due to the lack of available rail cars, some vehicles are shipped to ports in San Diego, CA. via boat. This transportation method requires a protective spray coating to be applied to the vehicle for ocean transit.

Vehicles shipped to dealers from the San Diego port were delivered with this coating still in place.

The coating is a synthetic polymer (KATS 5080), which requires a special solvent (KATS 8077) to remove properly. A simple car wash will not remove this coating. Dealers should look in the vehicle for a plastic bag containing a bottle of KATS 8077 solvent. If no solvent was shipped with the vehicle, call 1-800-699-6318 to request the KATS 8077 solvent be delivered directly to the dealer. This product is distributed in cases of 20 bottles per case.

### Procedure

1. Pour the contents of the KATS 8077 Transit Coating Remover concentrate bottle into a large handheld pump up sprayer. The remover must be mixed with water to make the final solution that is applied to the vehicle. The dilution ratio 6:1, fill and pour six remover bottles of fresh water into the handheld pump up sprayer and mix the contents.
2. Generously spray the entire vehicle with the remover solution. Begin the removal process by applying the mixture to the vehicle's roof and then onto the front and rear horizontal surfaces. Proceed to apply the remover to the front and rear bumper regions; finish with the vehicle's sides. Make sure you have applied the remover solution to the entire surface area of the vehicle. Save approximately 10% of the solution for later spot cleaning.
3. The remover solution should remain on the vehicle's surface for 3-5 minutes dwell time to allow sufficient interaction time between the remover solution and the transit coating. Longer dwell times are not necessary or recommended.
4. During the 3-5 minutes dwell time, DO NOT ALLOW THE REMOVER SOLUTION TO DRY ON THE VEHICLE. KEEP ALL SURFACES WET WITH THE SOLUTION.
5. After the remover solution has been on the vehicle for 3-5 minutes, begin rinsing the vehicle with fresh water starting with the roof, followed by the horizontal surfaces. Finally, rinse the vertical surfaces thoroughly. Make certain to rinse the remover solution from any crevices, moldings, mirrors, doors, or any areas that may trap the remover solution. Heavily rinse around the vehicle's head and taillights.
6. Inspect the vehicle for any remaining transit coating.
7. If there are any areas on the vehicle surface where the transit coating remains, re-spray those areas using the 10% of the remainder remover solution in the sprayer. Allow 3-5 minutes dwell time and then rinse the areas with fresh water.
8. Dry the vehicle with a soft cotton towel or chamois to eliminate any potential water spotting.
9. Clean and rinse the sprayer with fresh water before storing.

### Parts Information

The polymer remover can be purchased by calling 1-800-699-6318 and request KATS 8077. This product is only sold in cases of 20 bottles. Return remaining bottles to the Parts Department for future use.

If the remover is not shipped with the vehicle and material needs to be purchased from the listed supplier, use Miscellaneous Material on the repair order to bill out the cost.

Part Number	Description
KATS 8077	Polymer Coating Remover (One per vehicle)

## Warranty Information

**Note:** Dealers should submit the warranty transaction under transaction type ZPDI. Do not submit the unique labor operation under a ZREG transaction type or it will reject.

For vehicles repaired under warranty, use:

<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>
1480138*	Remove Protective Coating	0.5 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		