



Service Bulletin

File in Section: -

Bulletin No.: PI1074

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Service All Wheel Drive Message Displayed on DIC, DTC U0136 Set

Models: 2014 Buick Enclave
2014 Chevrolet Traverse
2014 GMC Acadia
Equipped with AWD (Transmission RPO M7X)

Condition/Concern

Some customers may comment on a Service All Wheel Drive message being displayed on the driver information center (DIC) at initial key on.

When checking the vehicle for DTCs, the rear differential control module may report DTC U0136 set as current or in history.

Recommendation/Instructions

Important: Do not replace the rear differential control module for this concern.

Engineering is aware of this concern and working on a software resolution. Once the software is available, this PI will be updated.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.