



Service Bulletin

File in Section: -

Bulletin No.: PI1065

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Program Cluster Message and/or Random Warning Messages Displaying in Driver Information Center (DIC)

Models: 2013 Chevrolet Volt

This PI replaces PIE0254. Please discard PIE0254.

Condition/Concern

Some customers may comment on a "Program Cluster" message and/or random warning messages displaying in the driver information center (DIC). These messages may intermittently pop-up or display.

This condition may be caused by a software anomaly within the instrument cluster (IPC).

Recommendation/Instructions

Important: Do not replace or reprogram the instrument cluster (IPC) for this concern.

Engineering is aware of this concern and working on a software resolution. Once the software is available, this PI will be updated.

In the meantime, the 10 amp IPC F3 fuse located in the instrument panel left side fuse block can be removed for a minimum of 10 seconds and reinstalled to reset the IPC. Resetting the IPC will temporarily correct the concern with a rare chance of it reoccurring.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4069929	Electrical Controls – Labor Only (To Remove and Reinstall the Instrument Cluster (IPC) Fuse)	0.2 hr