![GM logo]

Service Bulletin

PRELIMINARY INFORMATION

Subject: **Unwanted Activation of Rear Heated Seats**

Models: **2013 Cadillac SRX, XTS**
           Equipped with Rear Heated Seat (RPO KA6)

This PI has been revised to include the field fix. Please discard PI1060.

Condition/Concern

Some customers may comment that the rear heated seats are turning on by themselves (without owner input). They may also comment that when this occurs, the heat settings change with ignition cycles.

This condition may be caused by a software anomaly within the electronic climate control module.

Recommendation/Instructions

Updated software calibrations have been released to address this concern.

- For the SRX, reprogram the HVAC control module and the rear seat heater control module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB.

- For the XTS, first check the current body control module (BCM) software version. If the BCM has software P/N 13589095 or later, only reprogram the HVAC control module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. If the BCM does not have software P/N 13589095 or later, reprogram the HVAC control module and the body control module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB.

Note: Each module must be reprogrammed separately.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880158*	HVAC Control Module Reprogramming with SPS	0.3 hr
Add	To Reprogram the Rear Seat Heater Control Module (SRX)	0.2 hr
Add	To Reprogram the Body Control Module (XTS)	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		