



Service Bulletin

File in Section: -

Bulletin No.: PI1060

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Unwanted Activation of Rear Heated Seats

Models: 2013 Cadillac SRX, XTS
Equipped with Rear Heated Seat (RPO KA6)

Condition/Concern

Some customers may comment that the rear heated seats are turning on by themselves (without owner input). They may also comment that when this occurs, the heat settings change with ignition cycles.

This condition may be caused by a software anomaly within the electronic climate control module.

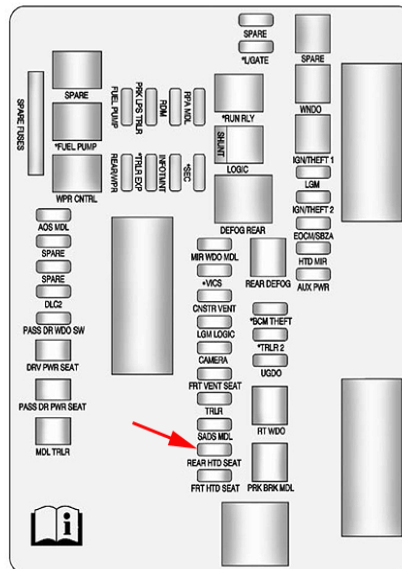
Recommendation/Instructions

Important: Do not replace any rear heated seat components for this concern.

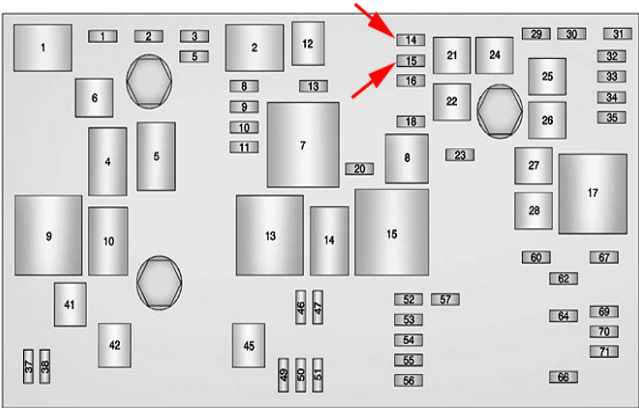
Engineering is aware of this concern and working on a software resolution. Once the software is available, this PI will be updated.

In the meantime, if the customer elects, the fuse(s) for the rear heated seats can be removed and stored in a safe location or the customer can simply press the rear heated seat button until the system turns off.

Rear Compartment Fuse Block (SRX)



Underhood Fuse Block (XTS)



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Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4069929	Electrical Controls – Labor Only (To Remove the Rear Heated Seat Fuse(s))	0.2 hr