



Service Bulletin

File in Section: -

Bulletin No.: PI1047

Date: September, 2013

PRELIMINARY INFORMATION

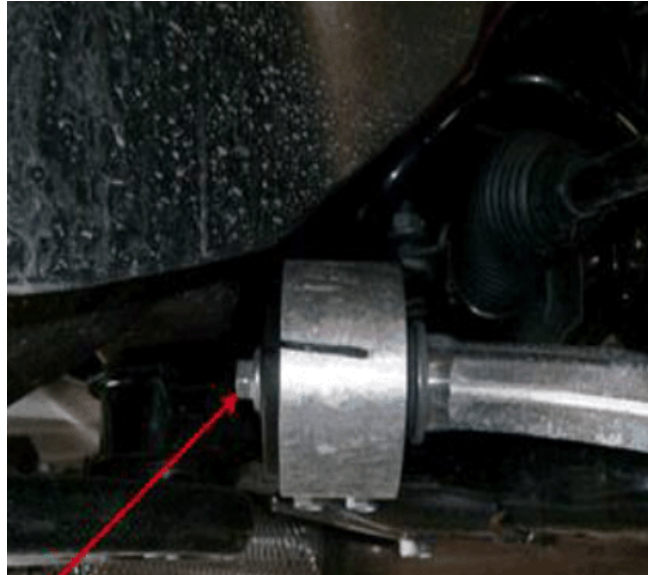
Subject: Snap or Pop Noise Heard on Initial Brake Apply from Front of Vehicle

Models: 2010-2013 Cadillac SRX
Built Prior to July 1, 2013

Condition/Concern

Some customers may comment that during brake apply there is a snap or pop noise that can be heard and felt from the front of the vehicle. This can be duplicated while driving forward around 48-56 km/h (30-35 mph) and on initial brake pedal apply or mid-way through the brake apply. This condition can also occur when the front suspension is loaded during parking lot turning maneuvers or over a speed bump.

Recommendation/Instructions



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Verify the snap or pop noise is coming from the front lower control arm rear mount area. Using the chassis ears, attach one lead to the front lower control arm rear mount bolt head as shown in the illustration above. If noise is detected, replace the bushing following the Front Lower Control Arm Bushing Replacement procedure in SI.

Parts Information

Part Number	Description
22980140	BUSHING-FRT LWR CONT ARM RR

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8033350	Front Lower Control Arm Bushing Replacement	Use Published Labor Operation Time