



Service Bulletin

File in Section: -

Bulletin No.: PI1046

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Auto Reversal of Front Door Windows

Models: 2010-2013 Cadillac SRX (Including Export)

Condition/Concern

Some customers may comment that when using the express up feature for the front door window(s), the window(s) may stop and go in the reverse direction. This typically happens towards the top of the window travel.

This condition may be caused by a software anomaly.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880098*	Body Control Module Reprogramming with SPS	0.5 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.