



Service Bulletin

File in Section: -

Bulletin No.: PI1036A

Date: September, 2013

PRELIMINARY INFORMATION

Subject: Diagnostic Tips for Adaptive Cruise Control Inoperative or Adaptive Cruise Control Temporarily Unavailable Message Displayed on DIC

Models: 2014 Buick LaCrosse, Regal
2013-2014 Cadillac ATS, SRX
2014 Cadillac CTS Sedan
2014 Chevrolet Impala LTZ
Equipped with Adaptive Cruise Control (RPO KSG)

This PI has been revised to add the Impala LTZ, LaCrosse and Regal. Please discard PI1036.

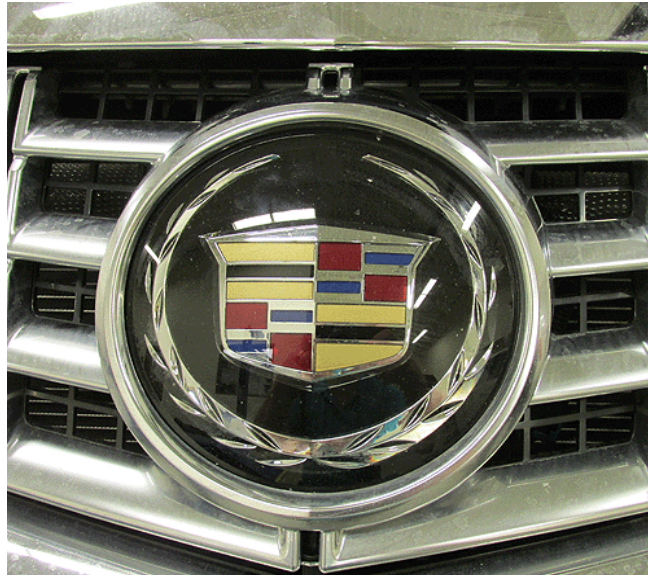
Condition/Concern

Some customers may comment that the Adaptive Cruise Control Temporarily Unavailable message is displayed on the DIC.

This condition may be caused by the forward range radar module being blocked by the installation of an accessory or incorrect grille.

Recommendation/Instructions

ATS, CTS and SRX (notice the lens appearance around the emblem)

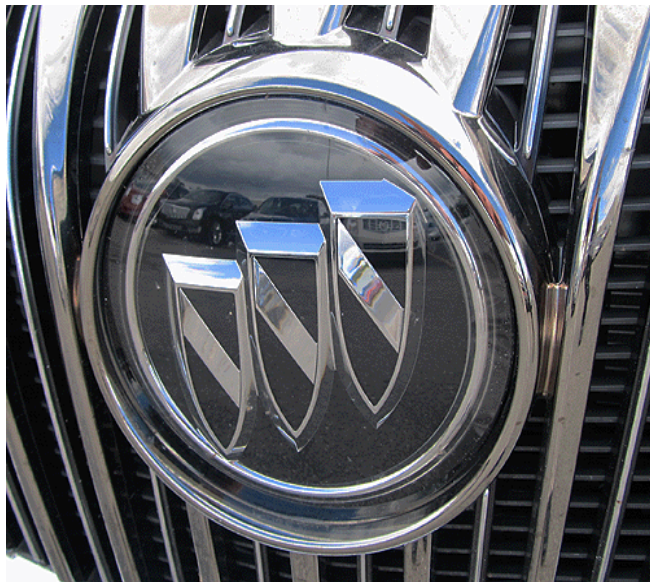


Impala LTZ



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LaCrosse Shown, Regal Similar (notice the lens appearance around the emblem)



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Determine if the forward range radar module is blocked using the GDS2 or inspect for the installation of an accessory or incorrect grille. The pictures above show the correct grille for vehicles equipped with adaptive cruise control. If it is determined that the forward range radar module is blocked due to the installation of an accessory grille or incorrect grille, the grille should be removed.

Warranty Information

If the root cause is determined to be the installation of an accessory or incorrect grille, a warranty claim should NOT be submitted against the repair, rather, this should be a customer pay item.