



# Service Bulletin

File in Section: -

Bulletin No.: P11035

Date: August, 2013

## PRELIMINARY INFORMATION

**Subject:** No Crank/No Start with Key or Starts with Remote Start Then Shuts Off When Key is Turned to Run Position

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

### Condition/Concern

In very rare cases, some customers may comment that the vehicle will not crank or start or that the vehicle will start using the remote start feature then shuts off and will not restart when the key is turned to the RUN position.

Once the BCM goes to sleep (approximately 10 minutes), the vehicle will start and function normally.

When checking the vehicle for DTCs, none will be present. There also will be no warning lights or messages.

### Recommendation/Instructions

An updated software calibration has been released to address this concern. Technicians should reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time