



Service Bulletin

File in Section: -

Bulletin No.: PI1029

Date: August, 2013

PRELIMINARY INFORMATION

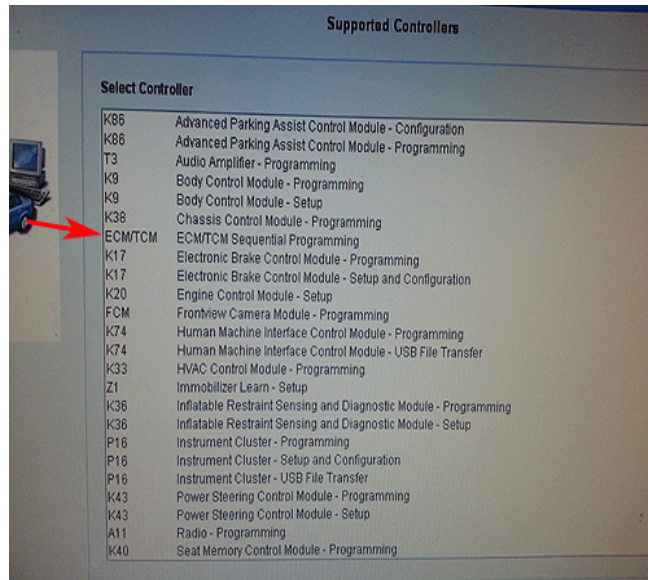
Subject: Upshift Clunk, Firm Downshifts

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
Equipped with 5.3L Engine (RPO L83) and 6L80 Automatic Transmission (RPO MYC)
Built Prior to July 3, 2013

Condition/Concern

Some customers may comment on upshifts that clunk when the driver lifts off the accelerator pedal at the beginning of the shift or about firm downshifts at lower engine speeds.

Recommendation/Instructions



3575804

A revised calibration has been developed to address this concern. Update the engine control module (ECM) and the transmission control module (TCM) using the Service Programming System (SPS) (select ECM/TCM Sequential Programming) with the latest software available on TIS2WEB. Refer to the Service Programming System (SPS) procedures in SI.

When using a Multiple Diagnostic Interface (MDI) for reprogramming, ensure that it is updated with the latest software version.

During programming, the battery voltage must be maintained within the proper range of 12-15 volts. Only use the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool EL-49642) or equivalent during programming.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880078*	Reprogram ECM/TCM	0.4 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.