



File in Section: -

Bulletin No.: PIC5827

Date: March, 2013

Service Bulletin

PRELIMINARY INFORMATION

Subject: Oval Cutout Or Void In Carpet Visible On Passenger Side Of Center Console

Models: 2013 Cadillac ATS built prior to 12/21/12

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that there is an oval cutout or void in the carpet on the passenger side of the center console.



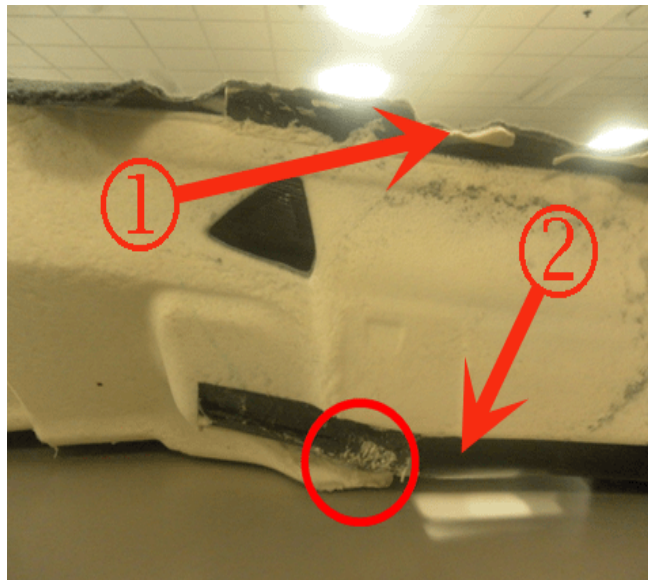
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Recommendation/Instructions

The carpet is cut correctly and does not need to be replaced. Instead, the carpet fit must be finessed. Remove the console to allow the carpet to rise to proper position. Then reinstall console.

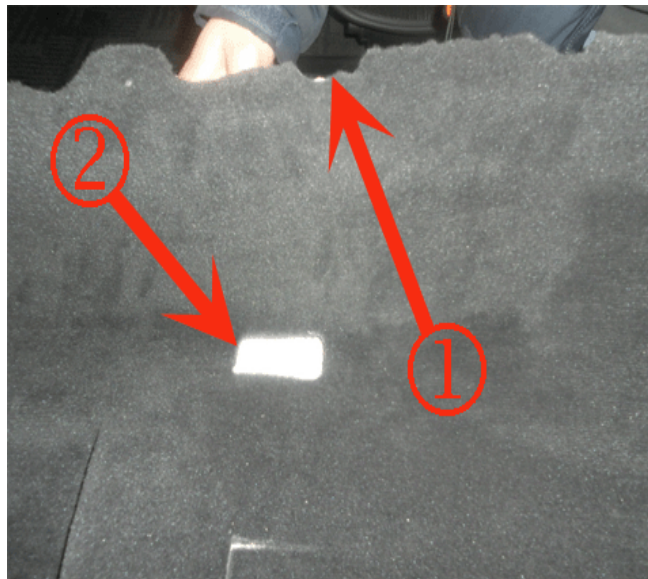
If the carpet does not come up enough for the notch to be covered, the seat may need to be removed to allow the carpet some slack. (Be sure to refer to PIC5807 before removing the seat bolts.)

If the carpet does not stay up under the console, foam may need to be added under the carpet on the floor near the console. Refer to picture below.



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1. Area of defect.
2. Same hole both pictures. Temporary rework removing foam to improve ease of seat track cover install. With no foam, carpet is allowed to be pushed down pulling notch with it.



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1. Area of defect.
2. Same hole both pictures.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
* C9543	Remove and Replace Front Floor Lower Console to Reposition Carpet	1.4 hr
Add	Remove Front Seat to Reposition Carpet When Necessary	.4 hr
Add	Install Foam Padding Under Carpet When Necessary	.2 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide. Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.