File in Section:

Bulletin No.: PIC5779A

Date: February, 2013

PRELIMINARY INFORMATION

Subject: Information on Preparation / Washing to Avoid Damaging Bright Aluminum Moldings

Models: 2011 - 2013 Chevrolet Cruze

2011 - 2013 Buick Regal 2013 Cadillac ATS, XTS

This PI was superseded to update model years. Please discard PIP5779.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Important: Do Not Wash The Vehicle Until This Information Has Been Reviewed.

This PI is being made available to advise dealers and customers alike on proper care of the vehicle's Bright Aluminum Moldings.

Recommendation/Instructions

Important: Please ensure this information is reviewed with vehicle owners.

In order to avoid damage that may not be covered by your warranty, it is recommended that a non-alkaline solution be used for preparation & washing of the Bright Aluminum Moldings.



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If a cleaning solution greater than 11.0 pH is used, the following procedure must be used:

- Prewash the vehicle to bring moldings to room temperature.
- Apply cleaning solution out of the sunlight at room temperature.
- Rinse moldings with clean water within 5 minutes of application of cleaning solution.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.