



Service Bulletin

File in Section: -

Bulletin No.: PIC5753A

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Information On Steering Column Lock And Ignition Switch Hard To Rotate From The Lock Position

Models: 2013 Buick Encore
2012 - 2013 Chevrolet Sonic
2013 Chevrolet Spark

This PI was superseded to update model list. Please discard PIC5753.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

In rare cases it is possible a customer may comment that when returning to the vehicle the ignition key requires high effort or may not turn from the lock position.

Recommendation/Instructions

Important: Do not replace any parts for this concern.

This model is equipped with a steering column lock. If the vehicle is turned off with the steering wheel turned it may rotate back against the steering lock causing the lock to bind, resulting in the key cylinder binding.

This concern generally happens after turning into a parking spot or driveway. To prevent this from happening advise the customer to make sure the wheels are in the straight ahead with the steering wheel centered when turning the ignition off.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.