

TECHNICAL BULLETIN

UPS1313-2bNAS1

19-APR-13



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 415

Update Prior to Sale: Loss of Radio Presets

AFFECTED VEHICLE RANGE:

Range Rover Evoque (L538)

VIN: DH757592 – DH780272 (see attached list)
Model Year: 2013

CONDITION SUMMARY:

Situation: A limited number of vehicles within the listed VIN range may not store radio presets when the ignition is turned 'OFF' and the vehicle is locked for more than two minutes.

Action: Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts necessary

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD133.05 v.131
Jaguar Land Rover-approved Midtronics Vehicle Power Supply
Refer to Workshop Manual / Repair Procedure for any required special tools

WARRANTY:

△ **NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q303' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken. This program is valid for a limited time only. Warranty claims with a repair date prior to the **08 October 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY.
Q303	B	Integrated Audio Module (IAM) - system diagnosis - includes configuration of new ECU	86.90.39	0.70	-	-
Q303	C	Integrated Audio Module (IAM) - system diagnosis - includes configuration of new ECU Drive in / drive out	86.90.39 02.02.02	0.70 0.20	- -	- -

Normal Warranty policies and procedures apply

REPAIR PROCEDURE

1. **⚠ CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**

⚠ CAUTION: A Jaguar Land Rover-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.

△ NOTE: IDS must be loaded with DVD133.05 v.131 or later.

△ NOTE: A USB memory stick with at least 256Mb capacity is required to carry out this procedure; make sure the memory stick is clear of any files and formatted before use.

△ NOTE: Before starting the download procedure, note the customer AM / FM / SDARS presets.

Turn ignition 'ON' (engine not running).

2. Connect the Jaguar Land Rover-approved Midtronics Vehicle Power Supply to the vehicle battery.
3. Connect the Integrated Diagnostic System (IDS) to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. Select the 'Campaigns' session type.
6. From the Recommendations tab, select 'Run' to perform the 'Configure existing module – Audio front control module' option.
7. **△ NOTE: If SDD states 'One or more software parts are available to be downloaded', proceed with the software download.**
△ NOTE: If SDD states 'The overall download status of this module cannot be determined' or 'All software parts are at the latest release level', close the application and move on to the next step.
8. **△ NOTE: When all tasks are complete, make sure the USB memory stick is removed from the vehicle.**

Follow all on-screen instructions to complete this task.

9. Exit the current session.
10. Disconnect the IDS and the vehicle power supply from the vehicle.
11. **△ NOTE: On completion of the download, it may be necessary to reset the state within the navigation menu.**

Start the engine; check the audio and navigation systems for correct operation.

- If the state requires resetting, select from the Navigation menu:
Destination entry > Search country > Select required state

12. Reset the AM / FM / SDARS presets/date/time and other customer configurable options.

13. **△ NOTE: During the software download process, all previously paired Bluetooth® devices will be erased.**

Advise the customer that any previously paired Bluetooth® devices will need to be paired again.

UPS1313: AFFECTED VIN LIST

CANADA

RETAILER NO.	RETAILER NAME	VIN
R0502	Land Rover Edmonton	DH770869
R0503	Land Rover Budds' Imported Cars	DH757837

USA

RETAILER NO.	RETAILER NAME	VIN
R0110	Land Rover Paramus	DH773019
R0121	Land Rover Parsippany	DH759088
R0252	Land Rover Las Vegas	DH757592
R0292	Land Rover Bellevue	DH769687
R0297	Land Rover Farmington Valley	DH773702
R0303	Land Rover Shreveport	DH760793
R0357	Land Rover Bethesda	DH774765
R0369	Land Rover Edison	DH774141