



Service Action Q322: Air Suspension Thermistor Wiring Short Circuit

SERVICE BULLETIN

18-DEC-13 | No.: SGI13-30 | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Land Rover Range Rover (L405) vehicles may experience an issue where the Air Suspension System does not respond when operating the air suspension switchpack and the message 'Air suspension inactive' may be displayed on the Instrument Cluster. Upon further investigation, Diagnostic Trouble Code (DTC) U0210-16 may also be stored.

AFFECTED VEHICLES

The VIN range of affected vehicles is DA100000-DA107500.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the same time as Service Action Q332.

Refer to Technical Bulletin Q322NAS: *Service Action: Air Suspension Thermistor Wiring Short Circuit*, for detailed repair instructions.

PARTS

PART NO.	DESCRIPTION	QTY.	% OF VEHICLES REQUIRING PART*
LR052962	Protective sleeve	1	100

* when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Workshop Manual / Repair Procedure for any required tools

WARRANTY

NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q322**' together with the relevant Option Code from the table. SRO and parts information is included for information only. Drive in / drive out allowance may not be claimed as this work should be carried out in conjunction with Q332.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 December 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q322	B	Fit protective sleeve to suspension air supply unit harness	64.50.89.30	0.30	LR052962	1

Normal Warranty policies and procedures apply