



## SERVICE BULLETIN

# Service Action Q344: Battery Cable Ground Connection

10-DEC-13

No.: SGI13-29

Section: GENERAL  
INFORMATION

Market: CAN / USA

### DESCRIPTION

A limited number of 2014 model year Land Rover Range Rover Sport and Range Rover (L405) vehicles within the listed VIN range may have an issue with the battery cable ground connection torque check.

### AFFECTED VEHICLES

The VIN range of affected vehicles is:

- Range Rover Sport (L494) ..... EA319618-EA320007
- Range Rover (L405) ..... EA140723-EA140956

See attached Affected VIN list.

### WORKSHOP PROCEDURES

Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q344NAS: *Service Action: Battery Cable Ground Connection*, for detailed repair instructions.

### PARTS

No parts required

### TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

### WARRANTY

**△ NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q344**' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the program's **30 November 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART NO.</b>	<b>QTY. / VALUE</b>
<b>Q344</b>	<b>B</b>	Remove / refit spare wheel / tire repair kit; tighten battery cable ground connection	05.10.10	0.10	-	-
<b>Q344</b>	<b>C</b>	Remove / refit spare wheel / tire repair kit; tighten battery cable ground connection  Drive in/drive out	05.10.10 02.02.02	0.10 0.20	- -	- -

*Normal Warranty policies and procedures apply*

## Service Action Q344: Affected VIN List - Canada

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### *Canada*

VIN	RETAILER CODE / NAME
EA140724	0503 Budds' Imported Cars
EA140791	0526 Land Rover Thornhill
EA140841	0543 Land Rover Toronto
EA140847	0503 Budds' Imported Cars
EA140921	0526 Land Rover Thornhill
EA319621	0509 Decarie Motors, Inc.
EA319641	0544 Land Rover Vancouver
EA319652	0529 Land Rover Ottawa
EA319662	0502 Land Rover Edmonton
EA319748	0502 Land Rover Edmonton
EA319760	0526 Land Rover Thornhill
EA319856	0533 Land Rover Saskatoon
EA319878	0529 Land Rover Ottawa
EA319928	0540 Land Rover Calgary
EA319941	0526 Land Rover Thornhill
EA319980	0529 Land Rover Ottawa
EA320004	0543 Land Rover Toronto

## Service Action Q344: Affected VIN List - USA

VIN	RETAILER CODE / NAME
EA140730	0273 Land Rover Frisco
EA140733	0157 Land Rover Indianapolis
EA140735	0233 Land Rover Greensboro
EA140736	0229 Land Rover Thousand Oaks
EA140737	0322 Land Rover Honolulu
EA140739	0305 Land Rover Baton Rouge
EA140744	0305 Land Rover Baton Rouge
EA140745	0273 Land Rover Frisco
EA140746	0212 Land Rover Main Line
EA140748	0136 Land Rover Dallas
EA140756	0323 Land Rover Chicago
EA140758	0313 Land Rover Mission Viejo
EA140761	0136 Land Rover Dallas
EA140766	0285 Land Rover Larchmont/New Rochelle
EA140767	0285 Land Rover Larchmont/New Rochelle
EA140772	0336 Land Rover Fort Myers
EA140773	0388 Land Rover Annapolis
EA140776	0205 Land Rover Ft. Worth
EA140777	0296 Land Rover Tysons Corner
EA140780	0323 Land Rover Chicago
EA140782	0301 Land Rover Annapolis
EA140784	0322 Land Rover Honolulu
EA140790	0273 Land Rover Frisco
EA140797	0301 Land Rover Annapolis
EA140799	0249 Land Rover New Orleans
EA140803	0336 Land Rover Fort Myers
EA140809	0273 Land Rover Frisco
EA140810	0225 Land Rover Winnetka
EA140817	0359 Land Rover Southwest Houston
EA140818	0285 Land Rover Larchmont/New Rochelle
EA140820	0296 Land Rover Tysons Corner
EA140824	0296 Land Rover Tysons Corner
EA140828	0252 Land Rover Las Vegas
EA140829	0115 Land Rover Palm Beach
EA140832	0229 Land Rover Thousand Oaks
EA140834	0311 Land Rover Jacksonville
EA140836	0234 Land Rover Austin
EA140844	0233 Land Rover Greensboro
EA140852	0374 Land Rover Carlsbad
EA140859	0285 Land Rover Larchmont/New Rochelle
EA140867	0177 Land Rover Orlando
EA140871	0229 Land Rover Thousand Oaks
EA140877	0285 Land Rover Larchmont/New Rochelle
EA140879	0284 Land Rover Roaring Fork
EA140882	0361 Land Rover Webster
EA140887	0282 Land Rover Manhattan

VIN	RETAILER CODE / NAME
EA140890	0252 Land Rover Las Vegas
EA140891	0273 Land Rover Frisco
EA140897	0229 Land Rover Thousand Oaks
EA140901	0317 Land Rover Huntsville
EA140902	0249 Land Rover New Orleans
EA140908	0204 Land Rover North Point
EA140914	0305 Land Rover Baton Rouge
EA140923	0327 Land Rover Santa Barbara
EA140924	0171 Land Rover West Ashley
EA140927	0235 Land Rover Louisville
EA140931	0197 Land Rover Willow Grove
EA140934	0252 Land Rover Las Vegas
EA140939	0205 Land Rover Ft. Worth
EA140944	0285 Land Rover Larchmont/New Rochelle
EA140945	0273 Land Rover Frisco
EA140952	0228 Land Rover Tampa
EA140956	0334 Land Rover Minneapolis
EA319618	0121 Land Rover Parsippany
EA319633	0376 Land Rover San Diego
EA319636	0260 Land Rover San Jose
EA319642	0367 Land Rover Cincinnati
EA319647	0265 Land Rover Westside
EA319665	0121 Land Rover Parsippany
EA319670	0252 Land Rover Las Vegas
EA319671	0177 Land Rover Orlando
EA319673	0358 Land Rover Sudbury
EA319685	0314 Land Rover Newport Beach
EA319691	0121 Land Rover Parsippany
EA319697	0116 Land Rover Lake Bluff
EA319718	0121 Land Rover Parsippany
EA319719	0117 Land Rover Birmingham
EA319722	0314 Land Rover Newport Beach
EA319725	0229 Land Rover Thousand Oaks
EA319728	0131 Land Rover North Dade
EA319736	0189 Land Rover Dublin
EA319739	0382 Land Rover Cerritos
EA319746	0342 Land Rover Fort Lauderdale
EA319749	0157 Land Rover Indianapolis
EA319754	0285 Land Rover Larchmont/New Rochelle
EA319758	0367 Land Rover Cincinnati
EA319766	0314 Land Rover Newport Beach
EA319767	0330 Land Rover Houston Central
EA319769	0388 Land Rover Annapolis
EA319774	0342 Land Rover Fort Lauderdale
EA319791	0314 Land Rover Newport Beach
EA319796	0371 Land Rover Little Rock
EA319809	0226 Land Rover Buffalo

VIN	RETAILER CODE / NAME
EA319816	0121 Land Rover Parsippany
EA319822	0381 Land Rover Anaheim Hills
EA319823	0305 Land Rover Baton Rouge
EA319842	0377 Land Rover Denver East
EA319850	0262 Land Rover Flatirons
EA319860	0225 Land Rover Winnetka
EA319863	0110 Land Rover Paramus
EA319869	0330 Land Rover Houston Central
EA319875	0121 Land Rover Parsippany
EA319876	0338 Land Rover Waukesha
EA319883	0336 Land Rover Fort Myers
EA319889	0253 Land Rover South Dade
EA319890	0252 Land Rover Las Vegas
EA319895	0121 Land Rover Parsippany
EA319899	0274 Land Rover Gwinnett
EA319905	0313 Land Rover Mission Viejo
EA319914	0360 Land Rover Sacramento
EA319915	0112 Cole European
EA319922	0212 Land Rover Main Line
EA319925	0319 Land Rover Chantilly
EA319927	0122 Land Rover Glen Cove
EA319930	0229 Land Rover Thousand Oaks
EA319931	0169 Land Rover West Chester
EA319947	0212 Land Rover Main Line
EA319949	0323 Land Rover Chicago
EA319956	0121 Land Rover Parsippany
EA319959	0344 Land Rover Houston North
EA319962	0205 Land Rover Ft. Worth
EA319966	0343 Land Rover Lakeside
EA319967	0177 Land Rover Orlando
EA319971	0229 Land Rover Thousand Oaks
EA319974	0116 Land Rover Lake Bluff
EA319976	0171 Land Rover West Ashley
EA319981	0131 Land Rover North Dade
EA319982	0317 Land Rover Huntsville
EA319983	0381 Land Rover Anaheim Hills
EA319988	0368 Land Rover Orland Park
EA319998	0334 Land Rover Minneapolis
EA320005	0132 Land Rover San Antonio
EA320006	0382 Land Rover Cerritos
EA320007	0251 Land Rover Harrisburg