



SERVICE BULLETIN

Update Prior to Sale Notice UPS7213: Map Routing

10-DEC-13

No.: SGI13-28

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

On a limited number of 2014 model year Land Rover Range Rover Sport and Range Rover vehicles within the listed VIN range, the Navigation system routing algorithm tends to not utilize freeways enough, taking customers onto highways and local roads rather than keeping them on the freeway for longer.

AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- Range Rover Sport (L494) EA301065-EA326803
- Range Rover (L405) EA124997-EA144975

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin UPS7213: *Update Prior to Sale: Map Routing*, for detailed repair instructions.

PARTS

No parts necessary

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q358**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY.
Q358	B	Update Audio front control module software	86.90.37	0.7	-	-
Q358	C	Update Audio front control module software	86.90.37	0.7	-	-
		Drive in/drive out	02.02.02	0.2	-	-

Normal Warranty policies and procedures apply