



# SERVICE BULLETIN

## Service Action Q341: Dynamic Oil Level Sensing

23-OCT-13

No.: SGI13-25

Section: GENERAL INFORMATION

Market: CAN / USA

### DESCRIPTION

A limited number of 2013 model year Range Rover (L405) vehicles within the listed VIN range may have an issue where the Instrument Cluster displays 'Engine oil level critically low' while driving even though the engine oil is at the correct level.

### AFFECTED VEHICLES

The VIN range of affected vehicles is: DA100519-DA124981.

### WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin Q341NAS: *Service Action: Dynamic Oil Level Sensing*, for detailed repair instructions.

### PARTS

No parts required

### TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

### WARRANTY

**NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q341' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the program's **31 October 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY. / VALUE
Q341	B	Update Engine Control Module software	12.90.13	0.20	-	-
Q341	C	Update Engine Control Module software	12.90.13	0.20	-	-
		Drive in/drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*