



Update Prior to Sale Notice UPS1313: Loss of Radio Presets

SERVICE
BULLETIN

19-APR-13

No.: SGI13-08

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Land Rover Range Rover Evoque vehicles within the listed VIN range may not store radio presets when the ignition is turned 'OFF' and the vehicle is locked for more than two minutes.

AFFECTED VEHICLES

The VIN range of affected vehicles is DH757592 – DH780272. See attached list.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPS1313-2bNAS: *Update Prior to Sale: Loss of Radio Presets*, for detailed repair instructions.


PARTS

No parts required

TOOLS

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD133.05 v.131
Jaguar Land Rover-approved Midtronics Vehicle Power Supply

WARRANTY

 **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q303**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **08 October 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY.
Q274	B	Integrated Audio Module (IAM) - system diagnosis - includes configuration of new ECU	86.90.39	0.70	-	-
Q274	C	Integrated Audio Module (IAM) - system diagnosis - includes configuration of new ECU	86.90.39	0.70	-	-
		Drive in / drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply

UPS1313: Affected VIN List

CANADA

RETAILER NO.	RETAILER NAME	VIN
R0502	Land Rover Edmonton	DH770869
R0503	Land Rover Budds' Imported Cars	DH757837

USA

RETAILER NO.	RETAILER NAME	VIN
R0110	Land Rover Paramus	DH773019
R0121	Land Rover Parsippany	DH759088
R0252	Land Rover Las Vegas	DH757592
R0292	Land Rover Bellevue	DH769687
R0297	Land Rover Farmington Valley	DH773702
R0303	Land Rover Shreveport	DH760793
R0357	Land Rover Bethesda	DH774765
R0369	Land Rover Edison	DH774141