



SERVICE BULLETIN

Service Action Q244: Front Passenger Carpet Mat

15-FEB-13

No.: SGI13-02

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Land Rover LR2 vehicles may have been manufactured away from process where the front passenger carpet mat does not correctly fit onto the retaining hooks on the floor carpet.

AFFECTED VEHICLES /

The VIN range of affected vehicles is DP321215-DP325923.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q244NAS: *Service Action: Front Passenger Carpet Mat*, for detailed repair instructions.

PARTS

PART NO.	DESCRIPTION	*QTY
LR046161	Mat - Premium - Ebony	*1
LR046162	Mat - Premium - Nutmeg	*1
LR046163	Mat - Premium - Ebony w/Ivory stitching	*1
LR046164	Mat - Premium - Ebony w/Tan stitching	*1
LR046174	Mat - Base - Ebony	*1
LR046176	Mat - Base - Nutmeg	*1

* refer to the attached VIN / mat part number list when ordering parts

TOOLS

Refer to Workshop Manual / Repair Procedure for any required tools

WARRANTY

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q244' together with Option Code 'X'. The relevant SRO and part information must then be quoted. The SRO which allows for the drive in / drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY.
Q244	X	Replace front passenger carpet mat	05.10.10	0.10	*	1
Q244	X	Drive in / drive out	02.02.02	0.20	*	-

** enter appropriate part number from Parts table above*

Normal Warranty policies and procedures apply



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VIN / Mat Part Number List - Canada

VIN	MAT PART No.	VIN	MAT PART No.	VIN	MAT PART No.
DH321220	LR046161	DH321931	LR046161	DH323809	LR046174
DH321221	LR046161	DH321932	LR046161	DH323810	LR046161
DH321222	LR046161	DH321933	LR046161	DH324205	LR046162
DH321223	LR046161	DH321934	LR046161	DH324294	LR046176
DH321287	LR046161	DH321935	LR046161	DH324338	LR046174
DH321291	LR046161	DH321937	LR046161	DH324343	LR046174
DH321295	LR046161	DH321939	LR046161	DH324375	LR046176
DH321296	LR046161	DH321940	LR046161	DH324377	LR046174
DH321563	LR046161	DH322166	LR046161	DH324384	LR046174
DH321564	LR046161	DH322167	LR046161	DH324423	LR046174
DH321567	LR046161	DH322168	LR046161	DH324424	LR046174
DH321568	LR046161	DH322206	LR046161	DH324427	LR046174
DH321569	LR046161	DH322207	LR046161	DH324451	LR046174
DH321570	LR046161	DH322208	LR046161	DH324652	LR046162
DH321575	LR046161	DH322209	LR046161	DH324902	LR046174
DH321584	LR046161	DH322210	LR046161	DH324903	LR046174
DH321589	LR046161	DH322211	LR046161	DH324904	LR046174
DH321591	LR046161	DH322212	LR046161	DH324905	LR046174
DH321593	LR046161	DH322217	LR046161	DH324906	LR046174
DH321595	LR046161	DH322221	LR046161	DH324907	LR046174
DH321598	LR046161	DH322277	LR046176	DH324908	LR046174
DH321600	LR046161	DH322418	LR046161	DH324909	LR046174
DH321715	LR046164	DH322419	LR046161	DH324910	LR046174
DH321902	LR046161	DH322420	LR046162	DH324911	LR046174
DH321904	LR046161	DH322421	LR046161	DH324912	LR046174
DH321905	LR046161	DH322422	LR046162	DH324913	LR046174
DH321912	LR046161	DH322423	LR046162	DH324915	LR046174
DH321913	LR046161	DH322424	LR046162	DH324917	LR046176
DH321914	LR046162	DH322425	LR046162	DH325308	LR046161
DH321915	LR046162	DH323486	LR046162	DH325309	LR046176
DH321916	LR046162	DH323792	LR046174	DH325310	LR046176
DH321921	LR046162	DH323793	LR046176	DH325313	LR046176
DH321922	LR046162	DH323794	LR046176	DH325787	LR046162
DH321923	LR046162	DH323795	LR046176	DH325863	LR046163
DH321929	LR046161	DH323796	LR046176	DH325865	LR046164



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VIN / Mat Part Number List - USA

VIN	MAT PART No.	VIN	MAT PART No.	VIN	MAT PART No.	VIN	MAT PART No.
DH321215	LR046176	DH321617	LR046176	DH322224	LR046162	DH323073	LR046176
DH321261	LR046174	DH321620	LR046176	DH322336	LR046176	DH323077	LR046174
DH321262	LR046176	DH321621	LR046176	DH322338	LR046176	DH323078	LR046176
DH321263	LR046176	DH321678	LR046174	DH322339	LR046176	DH323079	LR046176
DH321264	LR046176	DH321687	LR046176	DH322340	LR046176	DH323080	LR046176
DH321265	LR046176	DH321699	LR046176	DH322341	LR046176	DH323081	LR046176
DH321266	LR046174	DH321717	LR046176	DH322343	LR046176	DH323082	LR046176
DH321267	LR046174	DH321718	LR046176	DH322345	LR046176	DH323086	LR046176
DH321305	LR046174	DH321738	LR046174	DH322346	LR046176	DH323087	LR046176
DH321306	LR046174	DH321848	LR046174	DH322347	LR046176	DH323088	LR046174
DH321308	LR046174	DH321849	LR046174	DH322349	LR046176	DH323217	LR046174
DH321309	LR046174	DH321850	LR046174	DH322350	LR046176	DH323280	LR046176
DH321310	LR046174	DH321851	LR046176	DH322351	LR046176	DH323281	LR046176
DH321317	LR046174	DH321852	LR046176	DH322352	LR046176	DH323284	LR046176
DH321318	LR046174	DH321853	LR046176	DH322354	LR046176	DH323286	LR046176
DH321319	LR046174	DH321854	LR046176	DH322733	LR046176	DH323287	LR046176
DH321320	LR046174	DH321856	LR046176	DH322772	LR046176	DH323288	LR046174
DH321321	LR046174	DH321857	LR046176	DH322774	LR046176	DH323289	LR046174
DH321390	LR046174	DH321859	LR046176	DH322775	LR046176	DH323310	LR046176
DH321391	LR046176	DH321860	LR046176	DH322776	LR046176	DH323313	LR046176
DH321392	LR046176	DH321861	LR046174	DH322777	LR046176	DH323316	LR046176
DH321393	LR046176	DH321865	LR046174	DH322778	LR046176	DH323318	LR046176
DH321395	LR046176	DH321866	LR046174	DH322779	LR046176	DH323325	LR046176
DH321396	LR046176	DH321867	LR046174	DH322780	LR046176	DH323328	LR046176
DH321401	LR046176	DH321868	LR046174	DH322781	LR046176	DH323331	LR046176
DH321402	LR046176	DH321871	LR046174	DH322782	LR046176	DH323335	LR046176
DH321404	LR046176	DH321872	LR046174	DH322786	LR046176	DH323348	LR046174
DH321406	LR046176	DH322147	LR046174	DH322787	LR046176	DH323787	LR046174
DH321407	LR046176	DH322148	LR046174	DH322790	LR046176	DH323788	LR046174
DH321409	LR046176	DH322149	LR046174	DH322793	LR046176	DH323789	LR046174
DH321412	LR046174	DH322150	LR046174	DH322794	LR046176	DH323790	LR046174
DH321414	LR046174	DH322152	LR046174	DH322795	LR046176	DH323791	LR046174
DH321415	LR046174	DH322153	LR046174	DH322829	LR046176	DH323811	LR046174
DH321532	LR046174	DH322154	LR046174	DH322872	LR046174	DH323883	LR046174
DH321605	LR046174	DH322159	LR046176	DH322873	LR046174	DH324345	LR046162
DH321607	LR046174	DH322160	LR046174	DH322874	LR046174	DH324442	LR046162
DH321608	LR046174	DH322161	LR046174	DH322898	LR046174	DH324610	LR046162
DH321610	LR046174	DH322162	LR046174	DH323053	LR046174	DH325823	LR046162
DH321612	LR046174	DH322163	LR046174	DH323054	LR046174		
DH321613	LR046174	DH322165	LR046174	DH323059	LR046176		
DH321614	LR046174	DH322169	LR046176	DH323060	LR046176		
DH321615	LR046174	DH322171	LR046176	DH323071	LR046176		