



# Service Bulletin

File in Section: -

Bulletin No.: P11020

Date: July, 2013

## PRELIMINARY INFORMATION

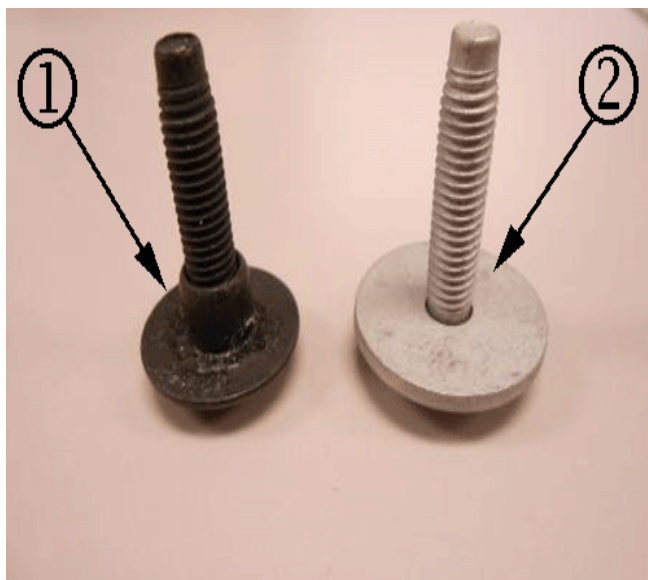
**Subject:** Rattle/Squeak Noise and/or Rear of Center Console Loose

**Models:** 2013 Cadillac ATS  
Vehicles Built Prior to May 10, 2013

### Condition/Concern

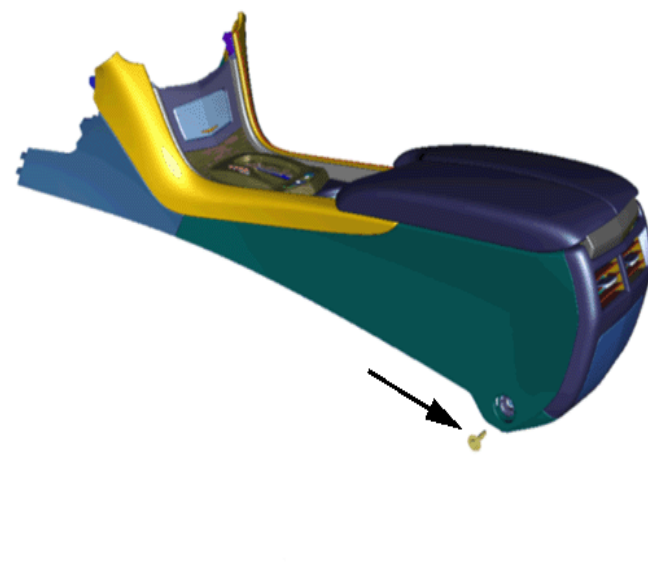
Some customers may comment on a squeak/rattle type noise heard and/or the rear center console may be loose. This may be due to a design change with the rear of the center console that may cause the two rear attaching bolts to bottom out before being fully secured.

### Recommendation/Instructions



**Note:** (1) is the bolt used during production, (2) is the revised bolt being used

3449043



3448458

Replace both the right and left rear side console bolts, as shown in the illustration above, with the revised bolt listed in the Parts Information below. **DO NOT** replace the front console bolts. They are not affected.

### Tighten

Tighten the bolts 9 N•m (80 lb in).

### Parts Information

Part Number	Description	Qty
11609685	Bolt	2

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
1480048*	Replacing RH and LH Rear Console Bolts	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		