



# Service Bulletin

File in Section: -

Bulletin No.: P11014

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## PRELIMINARY INFORMATION

**Subject:** Information on Roll-up Soft Tonneau Cover Side Rail Clamp Locator Sticker Out of Position

**Models:** 2014 Chevrolet Silverado 1500  
2014 GMC Sierra 1500

**Attention:** This PI only applies to vehicles with tonneau part numbers 22772362 and 22772365.  
**Condition/Concern**

Some customers may notice any of the following conditions when installing the soft tonneau bed rail clamps:

- The tonneau clamp interferes with the pickup bed rail cap fastener clips.
- The front tonneau rail lifts when the tonneau cover is closed.
- Undesired gaps between the tonneau side rail and the pickup box.
- The tonneau clamp interferes with the sheet metal.



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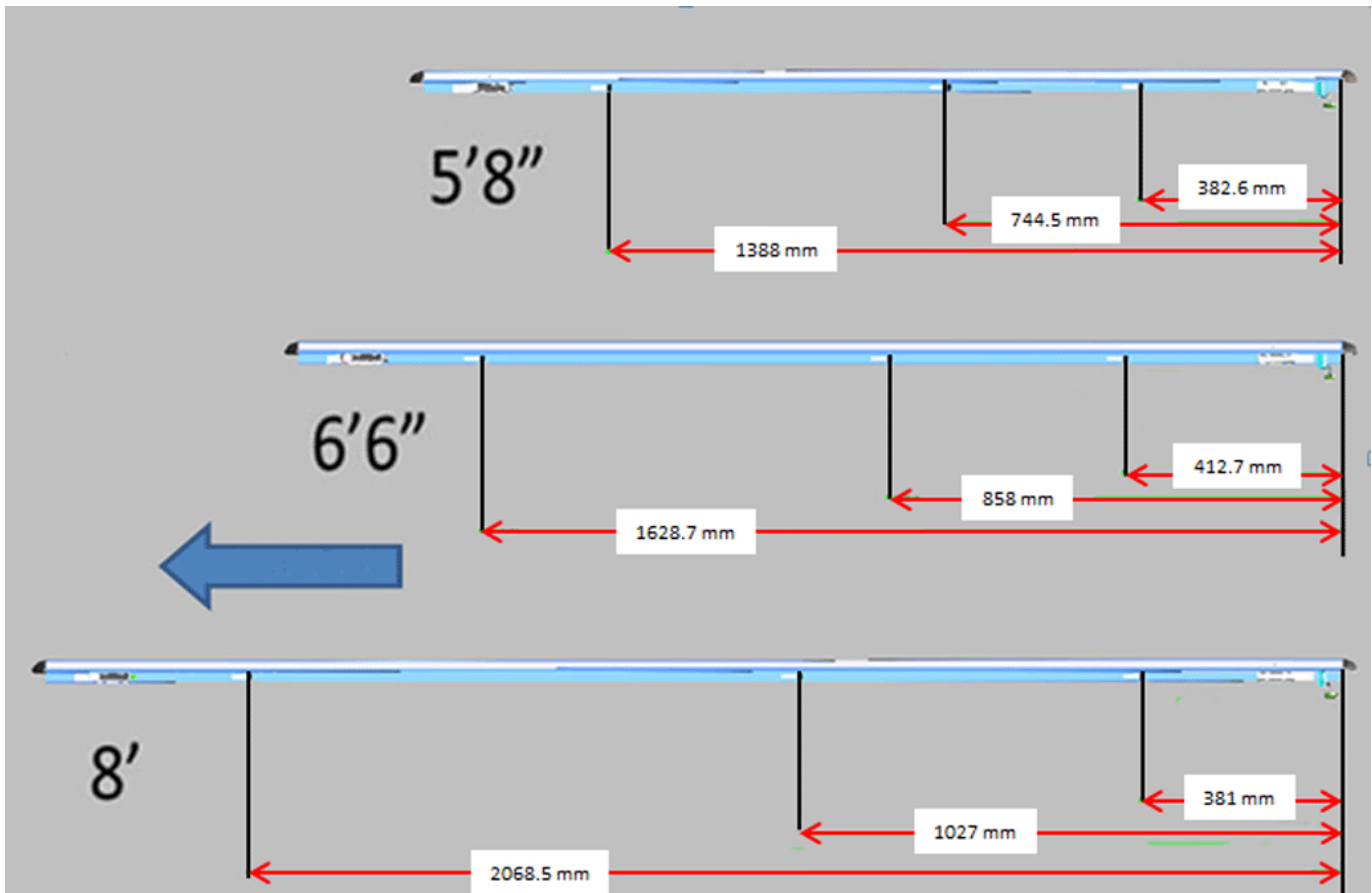
As shown circled in the graphic above, the tonneau side rails have clamp locator stickers intended to show the proper position for the tonneau clamps.



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The cause of this condition may be the tonneau clamp locator stickers are positioned too far rearward within a particular segment of the early part builds. The graphic above shows an example in which the sticker is approximately 241 mm (9.5 in) too far rearward.

### Recommendation/Instructions



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The image above shows the correct positioning for all clamps, depending on the pickup box length. Use the position dimensions and the steps below to install the clamps in the correct positions.



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1. The front clamp should be positioned as far forward as possible, while compressing on the inner sheet metal. As viewed from the underside of the bed rail, proper front clamp position is shown in the graphic above,
2. The middle clamp should be positioned behind the center pillar.



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3. The rear clamp should be as far rearward as possible, while compressing on the inner sheet metal. The graphic above shows the correct position of the rear clamp to the edge of the inner sheet metal.