



# Service Bulletin

File in Section: -

Bulletin No.: PI1003

Date: June, 2013

## PRELIMINARY INFORMATION

**Subject:** Missing Infotainment System Owners Manual

**Models:** 2014 Buick Enclave  
2014 Chevrolet Traverse  
2014 GMC Acadia

### Condition/Concern

Some customers, or dealers performing PDI, may comment that the Infotainment System Owners Manual is missing. A small number of vehicles may have been built without the Infotainment System Owners Manual.

### Recommendation/Instructions

If the Infotainment System Owners Manual is missing from the vehicle, obtain a replacement manual (English) by faxing the form included in this PI to the Warranty Parts Center (WPC). Request WPC #719.

**IMPORTANT NOTE WHEN PRINTING THIS FORM:** If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

#### Parts Request Form – Warranty Parts Center

**Use this form ONLY for U.S., Canadian and Mexico Dealers. Export markets located outside of North America must contact their regional Technical Assistance Center for assistance.**

To: Warranty Parts Center

e-mail: [warrantypartscenterUSA@gm.com](mailto:warrantypartscenterUSA@gm.com)

or WPC Fax: 248-371-0192

Attn: Amina Winfrey

Part Being Requested: Infotainment System Owners Manual (WPC #719)

Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

**Important:** If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902.