



Service Bulletin

File in Section: -

Bulletin No.: PI0972

Date: May, 2013

PRELIMINARY INFORMATION

Subject: Radio Shuts Off and/or Goes Blank When Vehicle is Cold Started

Models: 2013 Chevrolet Sonic, Spark
Equipped with Radio RPO UM7

This PI replaces PIC5818A. Please discard PIC5818A.

Condition/Concern

Some customers may comment that the radio shuts off when the vehicle is cold started. Technicians will find that the radio shuts off when the charging system voltage is above 15.48V. The radio will come back on when voltage drops below 15.36V. This can be duplicated by turning the rear defogger on then off, voltage will rise to about 15.53 for a few seconds and while voltage is high the radio will shut off. Technicians can also duplicate the concern with the engine off and a battery charger connected and set at 16 volts. Some vehicles may have a history B1325 set in the radio.

This may be caused by a software anomaly.

Recommendation/Instructions

An updated software calibration has been released to address this condition. Reprogram the radio.

Reprogram the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time