



Service Bulletin

File in Section: -

Bulletin No.: PI0970

Date: May, 2013

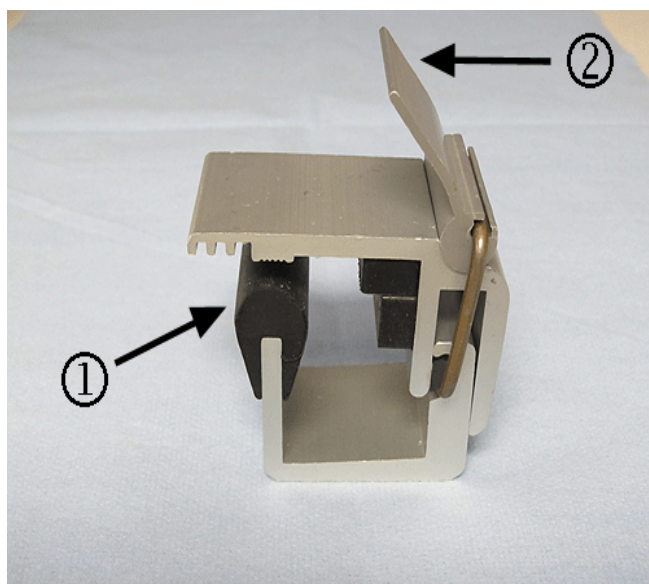
PRELIMINARY INFORMATION

Subject: Difficult to Engage Clamp(s) When Installing Soft Roll-up Tonneau Cover

Models: 2014 Chevrolet Silverado Light Duty
2014 GMC Sierra Light Duty

Condition/Concern

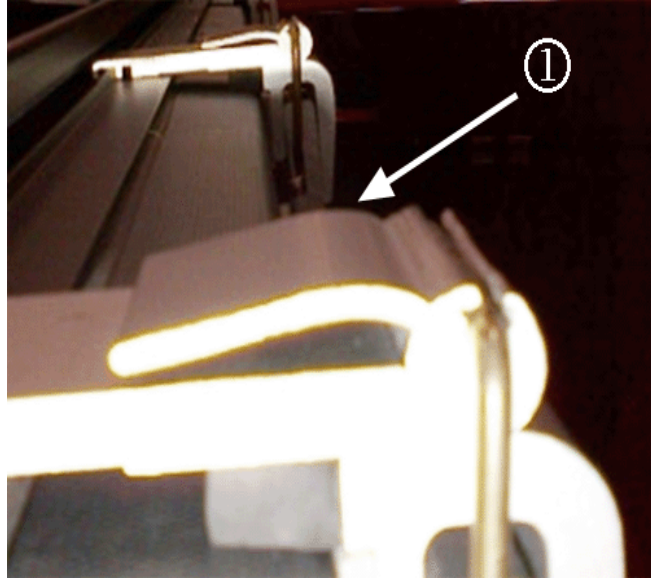
During installation of the soft tonneau cover, technicians/customers may find it difficult to engage the clamp(s).



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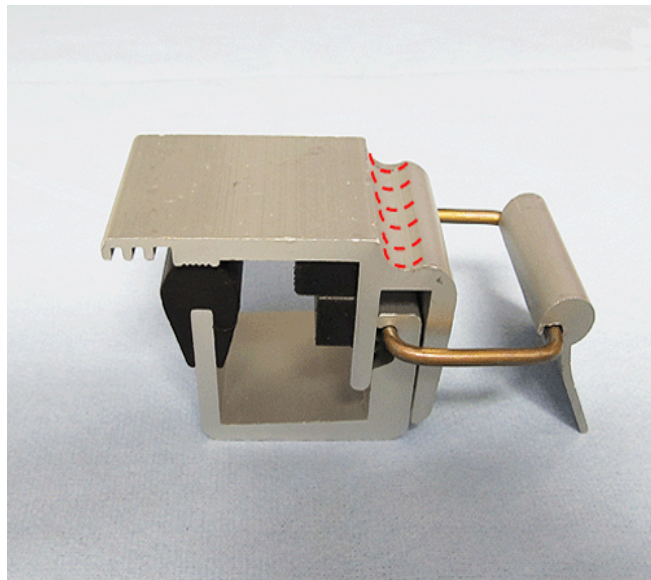
The cause of this condition may be the clamp bulb seal (1) not compressing enough to allow the bail (2) on the clamp to rotate to the lock position.

Recommendation/Instructions



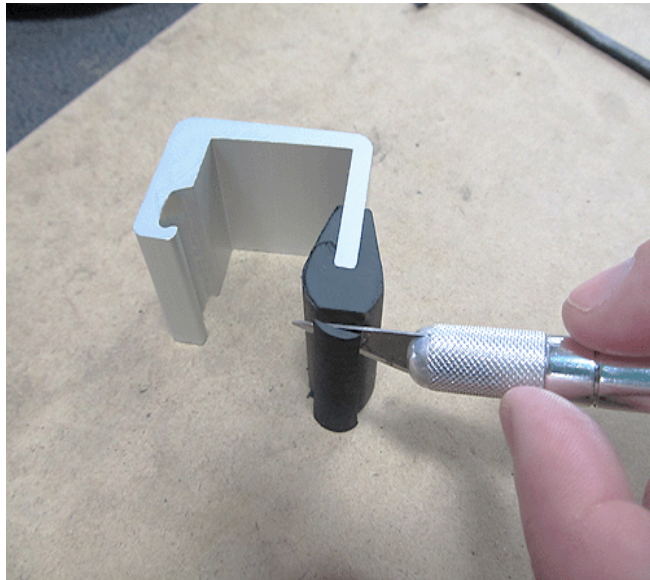
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Important: Using excessive force to rotate the bail to lock position could damage the bail. If the bail of the clamp is bent (1) as shown in the graphic above, the clamp assembly will need to be replaced. The proper service part can be found in the Electronic Parts Catalog (EPC).



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In most cases, the condition can be remedied by applying a thin coating of GM SuperLube with PTFE, P/N 12371287 (in Canada, P/N 10953437), or equivalent, to the pocket where the bail rotates on the clamp. Apply the lubricant to any affected clamp.



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If it is still difficult to rotate the bail to the locked position, using a sharp knife, remove 2.0 mm (0.080 in) of material from the tip of the bulb seal on the clamp(s).