



Service Bulletin

File in Section: -

Bulletin No.: PI0964

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Roughness and/or Vibration at Stops, Clunk from Driveline

Models: 2011-2013 Chevrolet Caprice PPV
Equipped with 6.0L Engine (RPO L77)

Condition/Concern

Some customers may comment on roughness or vibrations felt at stops and a clunk from the driveline on acceleration from a stop.

This may be caused by a broken motor mount. When vehicles sit idling for long periods of time, heat builds up in the engine compartment. A hard acceleration can rupture either the left/right or both of the hydraulic mounts.

Recommendation/Instructions

A new mount has been developed that is more resistant to heat. Replace the motor mount with the new part number listed below. Refer to Engine Mount Replacement in SI.

Parts Information

Part Number	Description
92259641	MOUNT, ENG

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
J1508	Engine Mount Replacement - Right Side	Use Published Labor Operation Time
J1509	Engine Mount Replacement - Left Side	Use Published Labor Operation Time