File in Section:

Bulletin No.: PI0958

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Hesitation During Launch and/or Step-in at Low to Moderate Speeds

Models: 2013 GMC Terrain

Equipped with 2.4L Engine (RPO LEA) and 6T45 Automatic Transmission (RPO

MHC, MH7)

Built Prior to VIN Breakpoint D6294698

Condition/Concern

Some customers may comment on a hesitation or sluggish launch from a stop or at low speeds. Customers may also comment on hesitation during a step-in throttle maneuver at low to moderate speeds, typically under 80 km/h (50 mph).

Recommendation/Instructions

A revised calibration has been developed to address this concern. Update the Transmission Control Module (TCM) and Engine Control Module (ECM). To obtain the calibration, contact Techline (TCSC) at 1-800-828-6860 (English) or 1-800-503-3222 (French). Techline will re-configure the vehicle to make this calibration the default calibration for this vehicle. This is a sequential programming event.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
K9563*	Reprogram ECM/TCM	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		