



# Service Bulletin

File in Section: -

Bulletin No.: PI0953A

Date: May, 2013

## PRELIMINARY INFORMATION

**Subject:** Unable to Make a Call Using Phone Icon on Radio

**Models:** 2013 Chevrolet Sonic, Spark  
Equipped with Radio (RPO UH7)

This PI is being revised to add the Spark model. Please discard PI0953.

### Condition/Concern

Some customers may comment that calls cannot be made using the phone icon on the radio. This may be caused by a software anomaly.

### Recommendation/Instructions

An updated software calibration has been released to address this condition. Reprogram the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time