



# Service Bulletin

File in Section: -

Bulletin No.: PI0947

Date: April, 2013

## PRELIMINARY INFORMATION

**Subject:** Left Rear Side Door Molding Loose at Front Edge, Contacting Rear Edge of Left Front Door or Door Side Molding

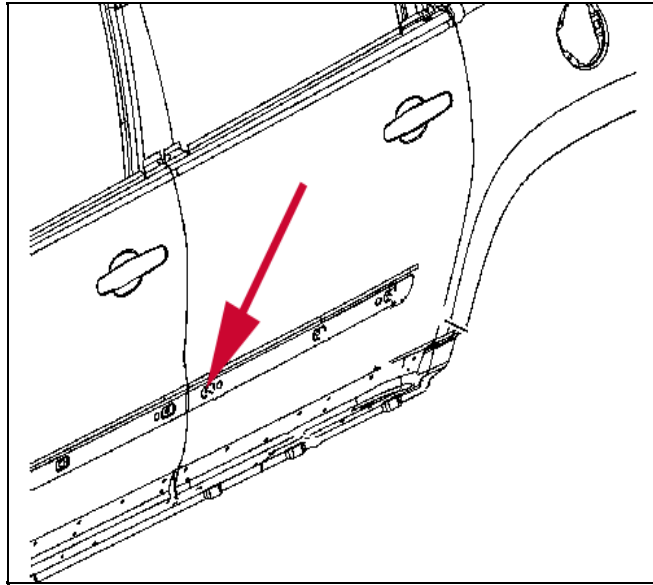
**Models:** 2012 Chevrolet Traverse LTZ  
2012 GMC Acadia Denali

**Condition/Concern**



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Some customers may comment that the left rear side door molding comes in contact with the left front door rear edge or left front door side molding. This contact condition may cause the rear side door molding to buckle or come loose from the door outer panel.



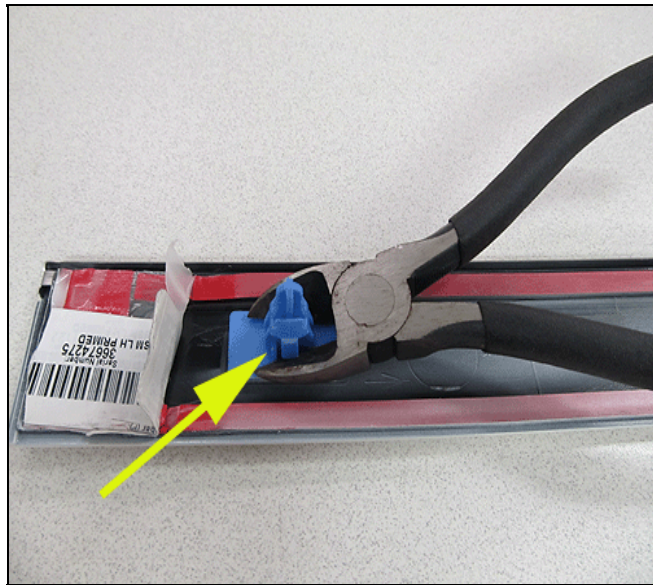
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This condition may be caused by the forward locator hole in the door sheet metal being located too far forward on the outer door panel, allowing possible contact between moldings.

### Recommendation/Instructions

Use the following steps to fit and install a new service molding:

1. Remove the left rear door center side molding. Refer to Rear Side Door Molding Replacement (Acadia, Traverse) in SI.
2. Test fit the new molding (do not remove the protective film from the pressure sensitive mounting tape) and determine if the new molding can be installed without making contact with the front door or door molding.



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3. If the new molding will not clear the front door, using a pair of side cutters, remove the front locating pin from the molding.
4. Prepare the molding and door panel for installation per the SI steps. Paint to match if required.
5. Install the new molding using care to ensure the molding is properly aligned. Refer to Rear Side Door Molding Replacement (Acadia, Traverse) in SI.

**Parts Information**

Part Number	Description
20978019	Molding, Left Rear Side Door Center

**Warranty Information**

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B7866	Body Side Molding Replacement	Use Published Labor Operation Time