



Service Bulletin

File in Section: -

Bulletin No.: PI0944A

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Engine No Crank/No Start and/or Inoperative HVAC Control

Models: 2011-2013 Chevrolet Captiva Sport
Built Prior to February 13, 2013

This PI is being revised to update the Recommendation/Instructions. Please discard PI0944.

Condition/Concern

Some customers may comment that the HVAC control is inoperative and/or the vehicle has no crank or start. This condition may be caused by an internal short in the HVAC control module.

Recommendation/Instructions

Note: If the vehicle comes in with a condition of a no crank/no start, inspect the HVAC module to ensure all functions of the module work properly.

If the HVAC control module does not function, replace with one of the revised control modules listed below, which includes a larger diode. If the HVAC control module does function, follow further diagnosis in SI. If this is a repeat HVAC module repair, replace the RUN relay to prevent future failures.

Parts Information

Part Number	Description
23111244	CONTROL, HTR & A/C (RPOs C68, V8D) (EXC KA1)
23111245	CONTROL, HTR & A/C (RPO C67)
23111246	CONTROL, HTR & A/C (RPOs C68, V78, V8B, V8C, V8I) (EXC KA1)
23111247	CONTROL, HTR & A/C (RPOs C68, KA1, V8D)
23111248	CONTROL, HTR & A/C (RPOs C68, KA1, V78, V8B, V8C, V8I)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
D0362	Heater and Air Conditioning Control Replacement	0.4 hr