



Service Bulletin

File in Section: -

Bulletin No.: PI0936

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Charge Port Door Will Not Open in Cold Weather

Models: 2013 Chevrolet Volt
With Part Built Between May Through August 2012

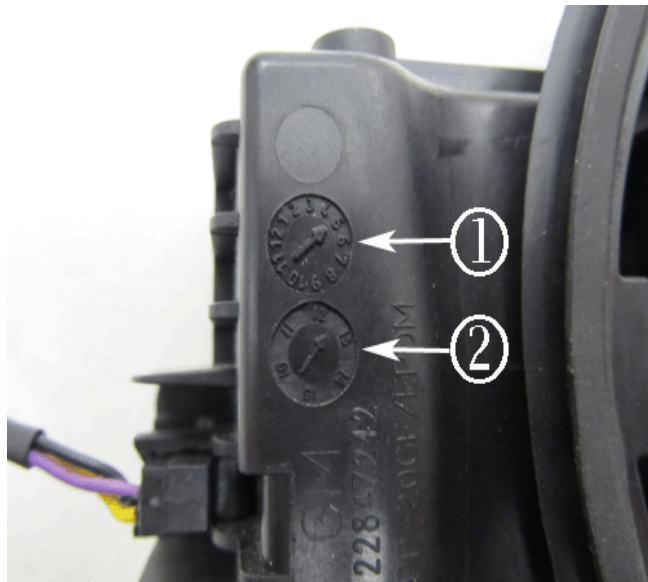
Condition/Concern

Some customers may comment on the charge port door not opening in cold weather.

The hinge pin for the charge port door may have been misaligned when assembled. The charge port assembly has a time stamp located on the hinge. DO NOT use any part with a time stamp built between May through August 2012.

To verify the charge port assembly time stamp, remove the charge port housing – Refer to the pictures below (Showing a build date of May (1) 2012 (2)).





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Recommendation/Instructions

If the charge port door is NOT built within the dates listed above, refer to SI for further diagnosis.

If the charge port door is built within the dates listed above, replace the charger port housing. Refer to Charge Port Housing Replacement in SI.

Note: It is critical that the receptacle is aligned and properly fastened to the charge port door assembly. If not, the door could stick to the misaligned receptacle.

Parts Information

Part Number	Description
22847243	HOUSING, CHRГ PORT

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N5305	Charge Port Housing Replacement	Use Published Labor Operation Time