



Service Bulletin

File in Section: -

Bulletin No.: PI0917B

Date: December, 2013

PRELIMINARY INFORMATION

Subject: Front Brake Squeal or Squeak Noise Intermittently on Initial Brake Applies

Models: 2013-2014 Buick Regal GS
2013-2014 Cadillac ATS, Equipped with RPO J55
2013-2014 Cadillac XTS Equipped with RPO J64
2014 Cadillac CTS Sedan Equipped with RPO J55 or J56
2014 Chevrolet Corvette, SS

This PI has been revised to update the Models and the Parts Information. Please discard PI0917A.

Condition/Concern

Some customers may comment on a squeal or squeak noise from the front brakes. This condition normally only occurs on initial brake applications after the vehicle has sat for an extended time. The condition occurs typically under light braking, in speeds under 16 km/h (10 mph). After 1-6 brake applies, or after braking at higher speeds, the noise no longer occurs. This condition may occur more often in high humidity conditions.

Recommendation/Instructions

Important: Do not apply the lubricant to the back of the backing plate.

Apply a light coat of the lubricant to completely cover the pad backing plate abutments on each end. The lubricant should not extend onto the friction material. Refer to the illustration below.



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Parts Information

The lubricant can be obtained from the Warranty Parts Center (WPC). Please use the form at the end of this bulletin to order the part.

Part Number	Description	Qty
WPC# 741	Lubricant	1*
* One tube will remedy approximately 5 vehicles.		

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2480038*	Apply Lubricant to Front Disc Brake Pads	0.6 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

Parts Request Form – Warranty Parts Center
<p>Use this form ONLY for U.S., Canadian and Mexico Dealers. Export markets located outside of North America must contact their regional Technical Assistance Center for assistance.</p> <p>To: Warranty Parts Center</p> <p>e-mail: warrantypartscenterUSA@gm.com</p> <p>or WPC Fax: 248-371-0192</p> <p>Attn: Amina Winfrey</p> <p>Part Being Requested: WPC# 741 Lubricant</p> <p>Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):</p> <p>Dealer Name:</p> <p>Dealer Address:</p> <p>Dealer Contact Person:</p> <p>Dealer Phone Number:</p> <p>Repair Order Number:</p> <p>Vehicle VIN:</p> <p>Important: If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call WPC Customer Assistance at 248-371-9901/9902.</p>