



File in Section: -

Bulletin No.: PI0893

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# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Information for DTCs P0965, P2719 and/or P2728

**Models:** 2013 Buick Enclave  
2013 Cadillac SRX, XTS  
2013 Chevrolet Equinox, Malibu, Traverse  
2013 GMC Acadia, Terrain  
Equipped with 6T70, 6T75 Automatic Transmission (RPOs M7U, M7V, M7W, M7X)

### Condition/Concern

Technicians may find DTCs P0965, P2719 and/or P2728 stored history codes in the Transmission Control Module (TCM). These are Type C DTCs and will not illuminate the MIL.

These DTCs have no impact to the customer and no transmission driveability concerns will be noted as a result of these DTCs being observed as history codes.

These DTCs may be setting falsely when the transmission fluid temperature is in the -0.5 to 0°C range while the vehicle is in Park or Neutral.

### Recommendation/Instructions

If these DTCs are found as history codes that were set when transmission fluid temperatures were -0.5 to 0°C and the vehicle was in Park or Neutral they should be ignored. No parts should be replaced in an attempt to correct these DTCs.

If these DTCs are active codes that remain when the transmission fluid temperature is above 0°C, the DTC should be diagnosed following SI diagnostics for the DTC being set.